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VALIDATION OF THE EMERGENCY SEVERITY INDEX (VERSION 4) FOR THE TRIAGE OF ADULT EMERGENCY DEPARTMENT PATIENTS WITH ACTIVE CANCER

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☐ **Abstract—Background: Patients with active cancer account for a growing percentage of all emergency department (ED) visits and have a unique set of risks related to their disease and its treatments. Effective triage for this population is fundamental to facilitating their emergency care. Objectives: We evaluated the validity of the Emergency Severity Index (ESI; version 4) triage tool to predict ED-relevant outcomes among adult patients with active cancer. Methods: We conducted a prespecified analysis of the observational cohort established by the National Cancer Institute–supported Comprehensive Oncologic Emergencies Research Network's multicenter (18 sites) study of ED visits by patients with active cancer (N = 1075). We used a series of χ^2 tests for independence to relate ESI scores with 1) disposition, 2) ED resource use, 3) hospital length of stay, and 4) 30-day mortality. Results: Among the 1008 subjects included in this analysis, the ESI distribution skewed heavily toward high acuity (>95% of subjects had an ESI level of 1, 2, or 3).**

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ESI was significantly associated with patient disposition and ED resource use (p values < 0.05). No significant associations were observed between ESI and the non-ED based outcomes of hospital length of stay or 30-day mortality. Conclusion: ESI scores among ED patients with active cancer indicate higher acuity than the general ED population and are predictive of disposition and ED resource use. These findings show that the ESI is a valid triage tool for use in this population for outcomes directly relevant to ED care.

□ **Keywords—emergency department; emergency severity index; oncologic emergency; triage**

INTRODUCTION

Emergency department (ED) triage aims to first identify patients who cannot wait to be seen and then prioritizes among patients who do not require immediate life-saving interventions. Triage tools, such as the Emergency Severity Index (ESI), are used to standardize the approach to this important and challenging process and to predict patient disposition and ED resource use. The concept for the ESI was established in 1998 and first codified in an *Implementation Handbook* in 2002 (1). Over the last 2 decades, the ESI has been validated several times among general ED patient cohorts (2–4) and compared favorably to other emergency department triage systems (5,6). Now in its fourth version, the ESI is the most commonly used ED triage system in the United States (7).

The ESI is used by triage nurses to categorize patients into 5 mutually exclusive levels—1 being the most acute and 5 being the least acute. Level 1 is for patients who require immediate life-saving intervention (e.g., apnea). Level 2 is for patients who should not wait for care based on assessment of risk, patient mental status, and severe pain/distress. Levels 3–5 are determined based on vital sign abnormalities and anticipated ED resource use. The ESI does not specify time standards for each level (1).

In addition to several validations of the ESI for the general ED population based on its ability to predict patient disposition and ED resource use, the validity of the ESI has also been shown in several important subgroups, including pediatrics (both ESI versions 3 and 4) and older adults (ESI version 3) using the same outcome measures as the present study (2–4,8–11). These subgroup validations have been conducted in recognition of fundamental clinical differences among definable patient subgroups with distinct risk profiles. An important such subgroup for whom the ESI has not been previously validated is patients with active cancer.

Approximately 15 million people suffer from cancer in the United States (12). These patients comprise >4% of ED visits nationally and have a unique set of risks related to their disease and its treatments (12). In March 2015, the National Institutes of Health convened a workshop that was cosponsored by the National Cancer Institute and the Office of Emergency Care Research entitled "Cancer and Emergency Medicine: Setting the Research Agenda." Conference attendees—policymakers, practitioners, and advocates—recognized and prioritized the imperative to advance knowledge related to the emergency care of patients with cancer (13). A subsequent analysis of ED use among adult patients with cancer based on the Nationwide Emergency Department Sample (2006–2012) highlighted the salient characteristics of cancer-specific ED presentations (including a high rate of inpatient admission) and affirmed the need for evidence-based tools to facilitate emergency care for this large and growing patient population (12). Likewise, the Comprehensive ONCologic Emergencies Research Network's (CONCERN) multicenter prospective cohort analysis of ED visits by patients with active cancer identified high rates of hospital admission and antibiotic administration and a preponderance of symptom control issues related to pain, dyspnea, and nausea (14).

This study assesses the validity of the ESI (version 4) for adult patients with active cancer. We performed a prespecified analysis of the database established by the National Cancer Institute–supported CONCERN multicenter observational cohort analysis of ED visits by patients with active cancer in order to assess the predictive value of ESI (version 4) for the ED-relevant outcomes of resource use and disposition. Predictive validity for non-ED outcomes, including hospital length of stay (LOS) and 30-day mortality, were also assessed. Forthcoming references to ESI in this article will be to version 4 unless specifically stated otherwise.

METHODS

Design, Setting, and Participants

Our research network conducted a prospective observational cohort study in 18 CONCERN-affiliated EDs from March 1, 2016 to January 30, 2017. Enrollment details for participating sites are shown in Table 1. The initial study protocol has been previously reported (14). All study sites were at academic centers with ED annual volumes averaging 71,886 (standard deviation 31,157) and admission rates averaging 30% (standard deviation 7.2%). All sites use the ESI triage tool and received approval from their respective institutional review boards to participate in this study. We followed Strengthening the Reporting of Observational studies in Epidemiology guidelines in the conduct of this study (15).

We enrolled a convenience sample of adult (≥18 years of age) ED patients with active cancer. Triage and

Table 1. Participating Emergency Departments and the Number of Subjects Enrolled

Emergency Department	City, State	Subjects Enrolled
The Ohio State University Wexner Medical Center	Columbus, OH	70
New York University Bellevue Hospital Center	New York, NY	18
New York University Langone Medical Center	New York, NY	69
University of Texas MD Anderson Cancer Center	Houston, TX	70
Tampa General Hospital	Tampa, FL	45
Beaumont Royal Oak	Royal Oak, MI	70
Beaumont–Troy Hospital	Troy, MI	42
Brigham and Women's Hospital	Boston, MA	71
Yale University	New Haven, CT	72
Allegheny General Hospital	Pittsburgh, PA	22
University of California, San Diego	San Diego, CA	48
Memorial Sloan Kettering Cancer Center	New York, NY	71
Beth Israel Deaconess Medical Center	Boston, MA	60
Saint Vincent Hospital	Worcester, MA	70
University of Washington	Seattle, WA	70
University of Rochester Medical Center	Rochester, NY	71
University of Utah	Salt Lake City, UT	66
University of Cincinnati	Cincinnati, OH	70

A more detailed version of this table has been published by Caterino et al. (14).

associated ESI assignment occurred before screening and enrollment in the study. Informed consent was obtained from all study participants. We defined active cancer, in accordance with previously published work, as a patient with ongoing anticancer therapy (radiation, chemotherapy, or other), known cancer recurrence or metastasis, or cancer-related symptoms (16). Exclusion criteria included: pregnancy, incarceration, psychiatric chief complaint, trauma response patients, non–English-speaking, or inability to complete the survey for any reason. Among the 1075 participants in the parent study, 67 were excluded because no ESI score was reported. No exclusions were made based on chief complaints regardless of whether the complaint was potentially related or unrelated to the patient's cancer.

Procedures, Measures, and Outcomes

Trained research staff administered a questionnaire to study participants confirming details of their active cancer, current and past cancer treatments, active symptoms, comorbidities, and demographic information. We conducted structured chart reviews (including the ED, inpatient, and outpatient records) 30 days after enrollment. As previously reported, chart reviews were conducted by trained reviewers using a data dictionary and standardized electronic REDCap forms (14,17). We measured interrater reliability in a subset of subject charts and observed high reliability (14). Variables collected for the current analysis included demographics, ESI score, disposition, ED resource utilization, 30-day mortality, and hospital LOS.

ESI guidelines require the estimation of number of resources only for those patients not categorized as ESI level 1 or 2. According to the ESI guidelines, we

Table 2. Characteristics of 1008 Emergency Department Patients With Active Cancer

Characteristic	Frequency	%
Gender		
Male	485	48
Female	521	52
Unspecified	2	<1
Ethnicity		
Hispanic/Latino	73	7
Not Hispanic/Latino	921	91
Missing	14	1
Race		
White	798	79
Black/African American	123	12
Other	35	4
Missing	51	5
Age, y		
18–64	528	52
65–79	389	39
≥80	91	9
ESI level		
1	10	1
2	430	43
3	542	54
4	20	2
5	6	1
Disposition*		
Discharged	337	34
Hospitalized for observation level of care	72	7
Admitted as inpatient to regular floor	481	48
Admitted to stepdown/progressive care unit or ICU	111	11
30-day mortality		
Yes	61	6
No	943	94

ICU = intensive care unit.
* Patients missing disposition values or transferred (n = 7) excluded from Emergency Severity Index comparisons.

categorized resource use as none (ESI 5), 1 (ESI 4), or ≥ 2 (ESI 3) of the resources among the 7 possible categories of resources: 1) laboratory tests (blood or urine); 2) electrocardiogram, radiograph, computed tomography scan, magnetic resonance imaging scan, ultrasound, or angiography; 3) intravenous fluids; 4) intravenous, intramuscular, or nebulized medications; 5) specialty consultation (including admission to an in-patient service); 6) simple procedures (not exhaustively defined); and 7) complex procedures (not exhaustively defined) (1). Counting the expected number of resources beyond 2 is not necessary because any number >2 remains an ESI level 3. ESI guidelines lack perfect precision in determining resource use because exhaustive lists of simple and complex procedures are not provided. Moreover, multiple resources can be attributed within a single resource category. For example, although 2 separate blood tests count as 1 resource, a blood test and a urine test count as 2 resources. Likewise, 2 plain radiographs count as 1 resource but 1 radiograph and 1 computed tomography scan count as 2 resources. In determining resource use we restricted identification of complex procedures to those that we recorded: intubation, central line placement, and continuous positive airway pressure/bilevel positive airway pressure. The study database did not include minor procedures and therefore we did not include them in our determination of resource use.

The primary outcome measures for this study were patient disposition (discharge, observation level of care, regular inpatient admission, intensive care unit [ICU]/stepdown) and ED resource use across ESI categories among ED patients with active cancer. Collectively, these outcomes reflect the predictive validity of ESI for this ED patient population and are consistent with previous validations of the ESI for both the general ED population and specific subpopulations, including pediatric and geriatric patients (2–4,8–11). Secondary outcomes include hospital LOS and 30-day mortality.

Data Analysis

We analyzed data using a series of χ^2 tests for goodness of fit and χ^2 tests for independence with Yates corrections (when necessitated by cell sizes). We examined χ^2 tests for linear trend following an initial significant finding. We used 1-way analysis of variance to compare ESI categories on hospital LOS (for admitted patients). We used an a priori alpha level of 0.05 for all analyses.

RESULTS

Study enrollment and study subject characteristics for the cohort have been previously described (14). In brief, we enrolled 1075 study subjects from 2337 screened and 1562 eligible ED patients. We excluded 67 patients from this analysis because no ESI was recorded, resulting in a final study population of 1008 patients. Table 2 summarizes the characteristics of the study population. Of the patients retained, 10 (1%) had an ESI of 1, 430 (43%) had an ESI of 2, 542 (54%) had an ESI of 3, 20 (2%) had an ESI of 4, and 6 (1%) had an ESI of 5. Given the small cell sizes at the extremes of the scale and the conceptual meanings of scores, several of our analyses combine ESI 1 with ESI 2 and ESI 4 with ESI 5.

ESI Distribution

The distribution of ESI scores in our cohort reflect the high acuity of this patient population. The distribution observed significantly differed from the published national distribution for all ED patients (χ^2_4 = 1358.81, $p < 0.001$; Table 3) (18). The largest differences observed were in the proportion of ESI 2 patients, with 11% of the general population rated a 2 compared with 43% in the current active cancer sample. ESI 4 patients were also considerably underrepresented among our cohort (2% vs. 38% in the general population). Differences were also observed in comparison to a 2007 single-center validation study of ESI (version 3) for geriatric (>65 years of age) ED patients (χ^2_4 = 207.86, $p < 0.001$) (4,11). The primary difference in these 2 populations was again the underrepresentation of ESI 4 patients in active cancer sample (2% vs. 14% in the geriatric population).

Disposition

A full 5 × 4 analysis demonstrated a statistically significant relationship between ESI score and disposition

Table 3. Comparison of Emergency Severity Index Distribution in the Current Study to the General Emergency Department Population and Geriatric Emergency Department Population

	Emergency Severity Index Classification				
	1	2	3	4	5
Cancer ED population (current study)	1%	43%	54%	2%	1%
General ED population [Rui and Kang (18)]	1%	11%	43%	38%	8%
Geriatric ED population [Baumann and Strout (11)]	3%	39%	40%	14%	4%

ED = emergency department.

Table 4. Emergency Severity Index Level by Outcome Frequencies and Percentages or Means and Standard Deviations

Outcomes	Emergency Severity Index Classification				
	1	2	3	4	5
Disposition, n (%)					
Discharged	2 (20%)	85 (20%)	231 (43%)	16 (80%)	3 (50%)
Hospitalized for observation level of care	0 (0%)	23 (5%)	45 (8%)	2 (10%)	2 (33%)
Admitted as an inpatient to a regular floor	7 (70%)	248 (58%)	223 (41%)	3 (15%)	0 (0%)
Admitted to stepdown/progressive care unit or intensive care unit	1 (10%)	69 (16%)	39 (7%)	1 (5%)	1 (17%)
Emergency department resource use, n (%)					
1	0 (0%)	4 (1%)	12 (2%)	3 (15%)	1 (17%)
≥2	10 (100%)	426 (99%)	530 (98%)	17 (85%)	5 (83%)
Hospital length of stay, mean (SD)	4.00 (2.00)	5.46 (4.75)	4.97 (4.58)	2.60 (1.52)	2.33 (1.52)
30-day mortality, n (%)	1 (10%)	27 (6%)	32 (6%)	1 (5%)	0 (0%)

SD = standard deviation.

(Yates $\chi^2_{12} = 89.29$, $p < 0.001$), though sparseness in several cells limits the interpretability of this finding (Table 4). When cells at the extremes were combined as described above, the associated χ^2 (ESI 1–2, 3, and 4–5 by disposition status) remained statistically significant ($\chi^2_6 = 93.25$, $p < 0.001$). We observed similar findings when we limited our analyses to only individuals in the 2 modal ESI categories (i.e., score of 2 or 3; n = 963), with statistically significant differences in the disposition distribution between ESI 2 versus ESI 3 ($\chi^2_3 = 71.97$, $p < 0.001$). Across each comparison, a higher acuity ESI score was associated with higher acuity dispositions. Specifically, 20% of patients with an ESI score of 1 or 2 were discharged compared with 43% of patients with an ESI score of 3, and 68% of patients with an ESI score of 4 or 5 (discharge vs. admit comparison, Yates $\chi^2_4 = 69.066$, $p < 0.001$). Furthermore, the rate of admission to a stepdown unit or ICU was more than twice as high in the ESI 2 group than the ESI 3 group or the ESI 4/5 group (admit stepdown or ICU vs. discharge or admit other comparison, Yates $\chi^2_3 = 18.74$, $p < 0.001$).

ED Resource Use

All patients in the dataset used ≥1 clinical resource in the ED, and only 20 patients used a single resource. As such, our analysis compared ESI categories combined into 1) ESI 1 and 2, 2) ESI 3, and 3) ESI 4 and 5, on whether a patient used 1 or 2+ resources in the ED. This comparison was statistically significant (Yates $\chi^2_2 = 19.76$, $p < 0.001$) but cell sparseness limits interpretability. A χ^2 test for linear trend was significant ($\chi^2 = 13.02$, $p < 0.001$) because rates of resource use consistently increased across categories.

Hospital LOS

The mean LOS for patients who were not discharged home from the ED (i.e., dispositions of observation level of care, regular admission, and ICU/stepdown admission), was 5.18 days (median = 4.00). Among this group, there was no association between ESI and LOS ($F_{4,645} = 1.24$, $p = 0.29$). This null finding persisted when deceased patients were retained or excluded, as well as when a death was recoded as the longest possible LOS (i.e., 30 days).

30-Day Mortality

Using the above mentioned ESI combinations because of sparseness in cells, ESI score was not statistically related to 30-day mortality ($\chi^2_2 = 0.28$, $p = 0.28$). In general, rates of mortality remained even across ESI.

DISCUSSION

Patients with active cancer constitute a large and growing portion of the national ED population (12). As recently affirmed by the National Cancer Institute and the National Institutes of Health Office of Emergency Care Research, there is a need for evidence-based tools to facilitate the emergency care of this complex and ill subgroup of ED patients. Our analysis of the validity of ESI for ED patients with active cancer found that ESI strongly predicts disposition and ED resource use. However, ESI was not significantly predictive of the non-ED outcomes of hospital LOS or 30-day mortality. This speaks to the discriminant validity of the measure, because it is designed to capture expected activity/clinical care in the ED and not comprehensively assess the care continuum across the length of hospital treatment.

The predictive validity of ESI for disposition and ED resource use among patients with active cancer supports its value as a triage tool for this population because these factors impact temporal prioritization among patients, bed/zone assignments, deployment of ED personnel and equipment, and management of ED-to-hospital patient flow. These outcomes mirror those used in past

validations of ESI for general ED populations as well as specific subpopulations, such as pediatric patients and geriatric patients (2–4,8–11). This demonstrated value of ESI aligns with the American College of Emergency Physician's recommendation that EDs use a 5-level triage scale (19).

Our finding that ESI was not predictive of hospital LOS or 30-day mortality may be related to selection bias because of the ineligibility of patients who were unable to provide consent (i.e., too ill or in distress to consent). This lack of association, however, does not diminish the value of ESI as a triage tool in the ED because hospital LOS and 30-day mortality do not directly impact ED care. Some ESI validation studies have used ED LOS as an outcome of interest (11,20). We did not include ED LOS for several reasons. First, the sickest patients often have shorter ED LOS because they are rapidly transferred from the ED to an ICU, procedure suite, operating room, or morgue—thus inverting the expected association between severity of illness and time in the ED. Second, ED LOS is often largely driven by nonpatient factors, such as hospital occupancy, ED crowding, and other issues related to ED flow and boarding. We elected to include hospital LOS as a secondary outcome of interest because it is a surrogate indicator of illness severity that is less influenced by organizational factors.

Our validation of ESI for patients with active cancer is also the first prospective multicenter descriptive assessment of the distribution of ESI in this population. Our data show that, even with our eligibility criteria excluding some of the most ill or distressed patients (because of their inability to provide consent), the ESI distribution of patients with active cancer reflects higher acuity than the general ED patient population and even the complex geriatric ED population. These comparisons underscore the unique presentations of ED patients with active cancer.

Limitations

There are several important limitations of our study. Our cohort was drawn from an academic and largely urban setting, thereby potentially limiting the generalizability of our findings. In addition, 21% of our total ineligible patients were excluded because they were too ill or otherwise unable to consent. This likely resulted in lower numbers of patients in the highest acuity ESI categories (i.e., ESI 1 and 2) and may bias our findings toward a weakened association between ESI and disposition, hospital LOS, and 30-day mortality.

As discussed above, resource use is not exhaustively defined in the ESI handbook, nor would it have been practicable to collect data on every possible resource (1). Our approach to counting resources, therefore, was conservative and likely resulted in an underestimation of resource use. This strategy could also have resulted in an underestimation of the difference in resource use between subjects assigned ESI levels 3, 4, and 5 (assignment to ESI categories 1 and 2 is not made based on expected resource use). However, we suspect this impact was probably quite small because relatively few of the subjects in our cohort were categorized as ESI 4 or 5.

We did not include non–English-speaking patients in our study, potentially limiting the generalizability of our findings.

CONCLUSION

In summary, ESI is predictive of disposition and ED resource use for patients with active cancer. ESI should therefore be considered a validated triage tool for this population. Our analyses did not show that ESI is associated with hospital LOS (among admitted patients) or 30-day mortality. We encourage future research to consider ESI's capacity to provide insights into other components of the care continuum that are linked to the ED care of patients with active cancer.

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ARTICLE SUMMARY

1. Why is this topic important?

Patients with active cancer constitute a large and growing portion of emergency department (ED) visits. Assessing the validity of the most commonly used triage tool, the Emergency Severity Index (ESI), for this patient subgroup is important because patients with active cancer have unique clinical characteristics related to their disease and treatments, making them distinct from the general ED population.

2. What does this study attempt to show?

This study evaluates the validity of the ESI (version 4) to predict ED-relevant outcomes among adult patients with active cancer.

3. What are the key findings?

The ESI is predictive of patient disposition and resource use in the ED. This study did not show that the ESI is predictive of the non-ED outcomes of hospital length of stay or 30-day mortality.

4. How is patient care impacted?

Based on this analysis, the ESI is predictive of ED-relevant outcomes (disposition and ED resource use) for patients with active cancer. It should be considered a valid triage tool for this patient subgroup.