



The association between patients' perceived continuity of care and beliefs about oral anticancer treatment

Orit Cohen Castel¹ · Efrat Shadmi¹ · Lital Keinan-Boker² · Tal Granot³ · Khaled Karkabi⁴ · Efrat Dagan¹

Received: 16 September 2018 / Accepted: 21 January 2019 / Published online: 28 January 2019
© Springer-Verlag GmbH Germany, part of Springer Nature 2019

Abstract

Purpose To explore factors associated with necessity beliefs and concerns among patients receiving oral anticancer therapy (OACT) and, specifically, to examine the relationship between continuity of care (COC) and patients' beliefs about OACT.

Methods A cross-sectional study was conducted among patients from four oncology centers receiving OACT (either targeted, hormonal, or chemotherapy). Two months after OACT initiation, patients were asked to participate in a face-to-face or telephone survey. The Beliefs about Medicines Questionnaire was used to examine patients' perceptions of their personal necessity for OACT and concerns about potential adverse effects. The Nijmegen Continuity Questionnaire was used to assess patients' perceived COC. Data on clinical characteristics were collected from medical records.

Results Participants' beliefs about OACT necessity ($n = 91$) were found to be associated with COC within the oncology team, and with COC between the oncology specialist and the primary care physicians ($\beta = 0.27, p = 0.003$; $\beta = 0.22, p = 0.02$, respectively), beyond age, depression, and cancer type ($\Delta R^2 = 0.14, p < 0.001$). Additionally, the difference between participants' beliefs about OACT necessity and their OACT-related concerns was associated with COC within the oncology team ($\beta = 0.30, p = 0.001$), beyond age, income, family status, and cancer type ($\Delta R^2 = 0.09, p = 0.001$).

Conclusions This study shows that cancer patients' perceptions about the COC between care providers are related to their beliefs about OACT necessity, thus providing evidence for the importance of health care delivery approaches that support COC within the oncology team and between the oncology specialist and the primary care physician.

Keywords Oral anticancer treatment · Continuity of care · Beliefs about Medicines Questionnaire · Nijmegen Continuity Questionnaire

Electronic supplementary material The online version of this article (<https://doi.org/10.1007/s00520-019-04668-6>) contains supplementary material, which is available to authorized users.

✉ Orit Cohen Castel
hforitco@gmail.com

¹ The Cheryl Spencer Department of Nursing, Faculty of Social Welfare and Health Sciences, University of Haifa, 199 Aba Khoushy Ave., Mount Carmel, Haifa, Israel

² School of Public Health, Faculty of Social Welfare and Health Sciences, University of Haifa, 199 Aba Khoushy Ave., Mount Carmel, Haifa, Israel

³ Davidoff Cancer Treatment and Research Center, Rabin Medical Center, 39 Jabotinski St, Petah Tikva, Israel

⁴ Department of Family Medicine, Clalit Health Services, Haifa & Western Galilee District, Ruth & Bruce Rappaport Faculty of Medicine, Technion - Israel Institute of Technology, 6 Hashachaf Street, Haifa, Israel

Introduction

The gradual increase in the number of patients receiving oral anticancer therapy (OACT) changes how cancer treatment is delivered [1]. While OACT may offer patients greater autonomy and interfere less with everyday life [2, 3], it poses challenges of adherence to treatment, which were of little concern to health care providers (HCPs) before its vast use [4]. Unlike traditional intravenous therapy, OACT is taken at home, under the management of patients and caregivers who face treatment-related issues such as regimen complexity, prescription refilling, and the occurrence of side effects which may challenge OACT adherence. Additionally, lack of communication and collaboration between the different HCPs involved in the delivery of OACT, whether within the oncology team or across physician specialties (between the oncology specialist [OS] and the primary care physician [PCP]), may impair adherence to treatment because of unclear and controversial

treatment instructions, patient anxiety, dissatisfaction, and loss of confidence in HCPs and in the treatment itself [5].

Suboptimal adherence to OACT may lead to disease progression and increased risk for death [6, 7]. Adherence to OACT is influenced by many factors related to the patient, the disease, the treatment, and the health care system [8, 9]. A recently published systematic review among breast cancer patients found that one of the most commonly reported psychosocial factors that is positively associated with adherence to OACT was patients' beliefs in the importance and benefit of therapy [10].

The beliefs-about-medicines framework is derived from social cognition models, such as the health beliefs model and the theory of planned behavior [11], which assume that individuals' beliefs about their medicines influence their interpretation of information and experiences and guide their medication-taking behavior [12]. Medicine-related beliefs influence mainly intentional non-adherence (when patients decide to take medications in a different way than prescribed because of beliefs and preferences) but also unintentional non-adherence (when patients fail to adhere to treatment through forgetfulness, carelessness, and reasons beyond their control) [13, 14].

Horne et al. (1999) suggested that beliefs about medicines can be grouped into "necessity beliefs" (perceptions of personal need for treatment) and "concerns" (about treatment-related adverse consequences) and that patients often engage in a cost-benefit analysis in which necessity beliefs are weighed against concerns [15]. In a 2013 meta-analysis of 94 studies that used the necessity-concerns framework to explain medication adherence, an association was found between higher adherence and stronger perception of treatment necessity and fewer concerns about treatment [16]. Similarly, another meta-analysis that investigated the necessity-concerns framework found a significant correlation between necessity and concern beliefs and medication adherence on a population level and across a vast array of illness conditions [17].

Compared with other adherence-related factors, such as sociodemographic factors, depression, and treatment-related factors, patients' beliefs about their medicines are thought to be more amenable to change [10, 18]. Understanding factors associated with patients' medication beliefs may help health professionals and organizations tailor interventions that would improve adherence to OACT. However, little is known about factors that affect beliefs about OACT. One study that examined modifiable factors of adherence among breast cancer patients found an association between beliefs in the necessity of adjuvant endocrine therapy and frequency of physician communication [19]. Indeed, continuity of care (COC), defined as the degree to which a series of discrete health care events are experienced by the patient as coherent, connected, and consistent with his or her medical needs and personal context [20],

contributes to patients' trust in their physicians and hence, may promote their beliefs about the prescribed medicines [21].

COC is a multidimensional concept that consists of "personal continuity" (between a patient and one or more providers) and "team/cross-boundary continuity" (communication and collaboration between care providers to connect care, whether in the same care setting or between care settings) [22]. In the multiple HCP setting of cancer care, COC has the potential to ensure that all providers involved in treatment, as well as patients, share an understanding of the treatment benefits and its consequences [23, 24], and hence, the potential to promote positive beliefs in the necessity of prescribed medicines.

The objectives of this study were to explore factors associated with necessity beliefs and concerns among patients receiving OACT and, specifically, to examine the relationship between COC and patients' beliefs about OACT.

Methods

Study design and population

A cross-sectional study was conducted between December 2015 and October 2017 in four oncology centers in central and northern Israel, following approval by the ethics committees of the University of Haifa and each of the participating centers. Written informed consent was obtained from all study participants. Adult patients (age > 18 years) were invited to participate in the study upon receiving a first prescription for one of the following OACTs: chemotherapy (capecitabine, vinorelbine), targeted therapy (erlotinib, sunitinib, everolimus, ibrutinib, imatinib, ponatinib), hormonal therapy (abiraterone), or thalidomide and lenalidomide. These anti-cancer drugs are used to treat the most prevalent cancer types, including breast, colorectal, lung, prostate, and renal cancers [25], as well as some of the most common hematologic malignancies (e.g., chronic lymphocytic leukemia and multiple myeloma), and were chosen to recruit a relatively large and representative sample of cancer patients receiving OACTs. All cancer patients, with all cancer types, and in all stages of the disease who were prescribed one of the above OACTs as part of their treatment were included in the study, whether they were concomitantly receiving or had previously received any other treatments (including with other or the same oral agents, IV treatment, or radiotherapy). Patients diagnosed with cognitive deficits or unable to participate in a face-to-face or telephone interview because of language or hearing difficulties were excluded. For a medium effect size of 0.15 at $\alpha = 0.05$, and five independent variables in the model, a sample size between 68 and 92 participants was needed to achieve a statistical power of 0.80 [26].

Approximately 2 months after OACT initiation (allowing completion of three capecitabine treatment cycles), patients were asked to participate in a 15- to 20-min face-to-face or telephone survey conducted in Hebrew. The survey questionnaire was used to collect data on patient-related factors, patients' perceived COC, and adherence-related beliefs. Data on disease- and treatment-related factors were abstracted from patients' medical charts. All surveys and data abstraction were performed by four trained individuals.

Survey questionnaire

The survey included questions about patients' sociodemographic characteristics (gender, age, country of birth, level of education, marital status, and household income according to the 2010 Israel Social Security report) [27] and an assessment of depressive symptoms using the Patient Health Questionnaire-9 (PHQ-9) [28]. Additionally, the questionnaire included the following instruments.

Beliefs about Medicines Questionnaire-specific The Beliefs about Medicines Questionnaire-specific (BMQ-S) was used to measure participants' beliefs about OACTs, as previously used by others [19, 29]. The BMQ-S comprises two 5-item Likert-type scales ranging from 1 (strongly disagree) to 5 (strongly agree): one assesses patients' beliefs about the necessity of the prescribed medication for controlling their illness (BMQ-N scale); the other assesses patients' concerns about the potential adverse consequences of taking the medication (BMQ-C scale). Item scores within each scale are summed to give a scale score ranging from 5 to 25. Additionally, for each patient, the difference between the necessity beliefs score and the concerns score (the necessity–concerns differential [BMQ-NCD]) is calculated, to reflect an individual cost-benefit perception, where patient's perceptions of cost (concerns) are weighed against the perception of benefit (necessity beliefs). A positive necessity–concerns differential reflects a patient's perception of the medication as more beneficial than costly [15]. The internal consistency (Cronbach's alpha) for the scales of the original instrument ranged from 0.65 (for the concerns scale) to 0.86 (for the necessity scale) [30].

The BMQ-S was translated into Hebrew using a forward-backward approach. The Hebrew version was further adapted to the Israeli health care system and to the context of OACT following discussions in the research group. The final version of the BMQ-S was piloted by administering the questionnaire to ten patients receiving OACT to ensure that the questions were intelligible and answerable. This process revealed no problems in understanding the items. Items and subscales description of the BMQ is provided in Appendix 1. The internal consistency (Cronbach's alpha) for the scales in the current

study ranged from 0.69 (for the concerns scale) to 0.76 (for the necessity scale).

Nijmegen Continuity Questionnaire The Nijmegen Continuity Questionnaire (NCQ) is a valid and reliable generic questionnaire that measures patients' experienced COC as a multidimensional concept regardless of morbidity and care setting [22, 31]. The NCQ has two parts: the first assesses personal continuity with the care provider (eight items for the OS; eight items for the PCP); the second part assesses team/cross-boundary continuity (four items for collaboration within the oncology team; four items for collaboration between the OS and the PCP). All NCQ items are scored on a 5-point Likert scale (1 = strongly disagree; 5 = strongly agree), with an option of "I do not know" coded as 0. Total scale scores are assessed separately for each physician type (PCP/OS) and for each health care setting and calculated as the mean of the items in each scale. The translation of the NCQ into Hebrew and its adaptation to the context of OACT is discussed elsewhere [32]. Items and subscales description of the NCQ is provided in Appendix 2. Internal consistency (Cronbach's alpha) for all scales in this study ranged from 0.83 (personal continuity with the OS) to 0.96 (continuity within the oncology team).

Statistical analysis

Descriptive statistics (frequency, distribution, means, and standard deviations) were used to describe participants' demographic, personal, and clinical characteristics as well as COC, and to assess patients' overall necessity beliefs and concerns regarding OACTs. Age was treated as both a continuous variable and a dichotomous variable (divided according to the mean). Income was treated as a dichotomous variable scored as 1 if participants reported a monthly income equal or above the average monthly income according to the 2010 Israel Bureau of Statistics [27] or 0 if they reported a lower monthly income. Cancer types were grouped according to the affected body systems (breast, gastrointestinal, kidney, prostate, and hematology malignancies). PHQ-9 score was treated as both a continuous variable and a dichotomous variable according to whether participants had a PHQ-9 score ≥ 10 (considered positive for major depression) [33]. Oral anticancer drugs were grouped according to type (chemotherapy, targeted therapy, hormonal therapy, and thalidomides). Associations between dependent variables (necessity beliefs, concerns, and necessity–concerns differential) and independent variables were assessed using *t* test, one-way analysis of variance (ANOVA) (using the Tukey HSD post hoc test), or Pearson correlation. Additionally, the Kruskal–Wallis test for independent samples was used to assess the association between variables with more than two categories when assumptions for the ANOVA were not met. Hierarchical (block-wise) multiple

linear regression models were used to test the association between COC between providers and necessity beliefs, concerns, or necessity-concerns differential, beyond patient-, disease-, or treatment-related variables. Variables were included in the model if in the bivariate analyses an alpha level of 0.20 or a Pearson correlation ≥ 0.3 was reached. Associations between potential predictors in the model were examined in bivariate analyses to avoid collinearity. Sociodemographic and clinical factors were included in model I, and factors related to COC between providers were added in model II. A dummy variable was used for “cancer type” based on the ANOVA results, scored as 1 for colon, gastric, or pancreas cancers or 0 for all other cancer types. Similarly, a dummy variable was used for “OACT type,” scored as 1 if participants received any of the chemotherapy OACT or 0 if they received any other type of OACT. Multivariate outliers were identified using the Mahalanobis distance. Residual analyses were used to test the assumption of normality in the regressions. All analyses were performed using the SPSS version 23.0 statistical program (SPSS Inc., Chicago, IL).

Results

Ninety-seven patients participated in the study. Data retrieved from four participants (4.1%) were excluded from the analysis because of having less than 50% valid answers. Two outliers were observed in the multivariate analyses, and the data received from these participants were removed from the data set. The final sample size was 91; there were no missing data. Participants' sociodemographic and clinical characteristics are presented in Table 1. Most participants had solid tumors ($n = 77$, 84.6%) in stage III or IV ($n = 55$, 60.4%) and 14 (15.4%) had hematologic malignancies. Two-thirds ($n = 61$, 67%) received oral chemotherapy agents, 17 (18.7%) received targeted therapy, five (5.5%) received hormonal therapy (abiraterone), and eight received either lenalidomide ($n = 5$, 5.5%) or thalidomide ($n = 3$, 3.3%).

Factors associated with participants' OACT-related necessity beliefs and concerns

Overall, participants' beliefs in the necessity of OACT were higher than their OACT-related concerns (mean = 17.8 ± 3.3 ; mean = 14.7 ± 3.7 , respectively; $p < 0.001$). This finding was also reflected in a positive mean value of 3.1 ± 4.4 for the necessity-concerns differential. Table 2 presents the association between patient-, disease-, and treatment-related factors and beliefs about OACT in the bivariate analysis. In general, younger patients perceived OACT as more beneficial than costly compared with older patients (mean BMQ-NCD = 4.1 ± 4.5 vs. 2.0 ± 4.1 , $p < 0.05$). Participants with an average or above-average income and participants who were married

Table 1 Participants' personal and clinical characteristics ($n = 91$)

Characteristics	
Age years mean (SD)	62.0 (12.2)
Gender: female n (%)	51 (56.0)
Family status: married or in a committed relationship n (%)	75 (82.4)
Academic or other higher education n (%)	58 (63.7)
Household income (average or above) n (%)	28 (30.8)
Having chronic medical conditions other than cancer n (%)	59 (64.8)
Cancer type n (%)	
Colorectal [§]	28 (30.8)
Gastric [§]	6 (6.6)
Pancreas [§]	3 (3.3)
Breast	28 (30.8)
Prostate	5 (5.5)
Kidney	4 (4.4)
Lung	3 (3.3)
Multiple myeloma [#]	8 (8.8)
Chronic Lymphocytic Leukemia (CLL) [#]	3 (3.3)
Chronic Myelocytic Leukemia (CML) [#]	3 (3.3)
Oral anticancer medication n (%)	
Capecitabine [†]	51 (56.0)
Vinorelbine [†]	10 (11.0)
Abiraterone [‡]	5 (5.5)
Everolimus [§]	5 (5.5)
Sunitinib [§]	5 (5.5)
Erlotinib [§]	1 (1.1)
Ibrutinib [§]	3 (3.3)
Imatinib [§]	2 (2.2)
Ponatinib [§]	1 (1.1)
Lenalidomide [£]	5 (5.5)
Thalidomide [£]	3 (3.3)
Cancer stage (for solid tumors only) n (%)	
Stage 1	5 (5.4)
Stage 2	18 (19.6)
Stage 3	20 (21.7)
Stage 4/metastatic disease	35 (38.5)
Patient Health Questionnaire-9 (PHQ-9) ≥ 10 n (%)	26 (28.6)

[§] Gastrointestinal cancer: colorectal, gastric, esophageal, and pancreatic carcinomas

[#] Hematologic malignancy: multiple myeloma, chronic lymphocytic leukemia (CLL), chronic myelocytic leukemia (CML)

[†] Chemotherapy agents: capecitabine, vinorelbine

[§] Targeted therapy agents: everolimus, sunitinib, erlotinib, ibrutinib, imatinib, ponatinib

[‡] Hormonal therapy: abiraterone

[£] Thalidomides: lenalidomide, thalidomide

or in a committed relationship, had less OACT-related concerns than all other participants (mean BMQ-C = 13.4 ± 3.5 vs. 15.2 ± 3.7 ; mean BMQ-C = 14.3 ± 3.6 vs. 16.4 ± 4 ,

Table 2 Association between patient-, disease-, and treatment-related factors and beliefs about oral anticancer therapy (bivariate analyses)

Factors	Necessity beliefs (BMQ-N) mean (SD)	Concerns (BMQ-C) mean (SD)	Necessity-concerns differential (BMQ-NCD) mean (SD)
Patient-related factors			
<i>Age (n)</i>			
≤ 62 years (46)	18.2 (2.9)	14.1 (3.3)	4.1 (4.5)
> 62 years (45)	17.3 (3.5)	15.3 (4.1)	2.0 (4.1)
<i>p value</i>	0.19	0.13	0.02
<i>Gender (n)</i>			
Female (51)	18.3 (2.9)	15.0 (3.5)	3.2(4.1)
Male (40)	17.2 (3.6)	14.2 (4.0)	3.0 (4.9)
<i>p value</i>	0.11	0.29	0.78
<i>Family status (n)</i>			
Married (75)	18.0 (3.1)	14.3 (3.6)	3.7 (4.5)
Not married (16)	16.8 (3.8)	16.4 (4.1)	0.4 (3.1)
<i>p value</i>	0.20	0.04	0.01
<i>Income (n)</i>			
Average and above (28)	17.9 (3.0)	13.4 (3.5)	4.5 (4.4)
Below average (63)	17.7 (3.4)	15.2 (3.7)	2.5 (4.3)
<i>p value</i>	0.76	0.03	0.04
<i>Depression (n)</i>			
PHQ-9 score ≥ 10 (26)	18.6 (2.9)	14.8 (4.7)	3.8 (4.3)
PHQ-9 score < 10 (65)	17.4(3.6)	14.6 (3.3)	2.8 (4.5)
<i>p value</i>	0.14	0.89	0.34
Disease-related factors			
<i>Cancer type (n)</i>			
Kidney (4)	22.7 (2.2)	17.3 (5.6)	5.5 (3.9)
Hematologic malignancies (14)	19.8 (2.9)	14.3 (4.7)	5.5 (6.1)
Breast (28)	18.3 (2.2)	14.4 (3.4)	4.0 (3.7)
Prostate (5)	18.4 (2.1)	13.4 (4.8)	5.0 (3.3)
Lung (3)	16.7 (3.2)	17.0 (3.0)	−0.3 (4.0)
Gastrointestinal (37)	16.1 (3.3)	14.8 (3.3)	1.3 (3.7)
<i>p value</i> [§]	<0.001	0.86	0.001
<i>Stage of the disease[#] (n)</i>			
Stage 4/metastatic disease (35)	18.1 (2.7)	15.4 (4.3)	2.7 (4.3)
All other stages (42)	17.0 (3.7)	14.2 (2.8)	2.8 (4.0)
<i>p value</i>	0.13	0.16	0.94
Medication-related factors			
<i>OACT type (n)</i>			
Thalidomides (8)	20.3 (3.7)	14.3 (6.0)	6.0 (8.0)
Targeted therapy agents (17)	19.9 (2.3)	15.9 (3.8)	4.0 (3.6)
Hormonal therapy agents (5)	18.4 (2.1)	13.4 (4.8)	5.0 (3.3)
Chemotherapy agents (61)	16.8 (3.1)	14.5 (3.3)	2.3 (3.9)
<i>p value</i> [†]	<0.001	0.52	0.015

[#] For solid tumors only[§] For gastrointestinal cancer vs. all other cancer types[†] For chemotherapy vs. all other OACT types

Table 3 Association between health care delivery–related factors and beliefs about oral anticancer therapy (bivariate analyses)

Factors	Necessity beliefs (BMQ-N)	Concerns (BMQ-C)	Necessity-concerns differential (BMQ-NCD)
Medical center (<i>n</i>)	Mean (SD)	Mean (SD)	Mean (SD)
1 (23)	18.6 (2.7)	15.5 (4.5)	3.1 (4.1)
2 (15)	17.4 (3.2)	14.2 (2.4)	3.2 (3.7)
3 (30)	18.6 (3.3)	14.1 (3.7)	4.5 (4.9)
4 (23)	16.1 (3.3)	15.0 (3.7)	1.2 (4.1)
<i>p</i> value	0.02	0.53	0.06
Personal continuity with care provider (<i>r</i>)			
Personal continuity with PCP	0.12	−0.09	0.16
<i>p</i> value	0.27	0.41	0.13
Personal continuity with OS	0.21	0.00	0.15
<i>p</i> value	0.05	0.97	0.16
Team/cross-boundary continuity (<i>r</i>)			
Continuity within the oncology team	0.38	−0.1	0.40
<i>p</i> value	<0.001	0.40	<0.001
Continuity between OS and PCP	0.32	−0.14	0.29
<i>p</i> value	0.002	0.56	0.005

OS, oncology specialist; PCP, primary care physician

respectively; $p < 0.05$ for all), as well as greater necessity-concerns differentials (mean BMQ-NCD = 3.7 ± 4.5 vs. 0.4 ± 3.1 ; mean BMQ-NCD = 4.5 ± 4.4 vs. 2.5 ± 4.3 , respectively; $p < 0.05$ for all). Cancer type and type of OACT were associated with patients' beliefs in the necessity of OACT ($F(5) = 6.97$, $p < 0.001$; $F(3) = 6.98$, $p < 0.001$, respectively). Participants with a gastrointestinal malignancy had weaker beliefs in the necessity of OACT compared with all other participants (mean BMQ-N = 16.1 ± 3.3 vs. 18.9 ± 2.7 , $p < 0.001$) and compared with participants with breast carcinoma (mean difference in BMQ-N score = -2.3 ± 0.7 , $p = 0.02$), renal cell carcinoma (mean difference in BMQ-N score = -6.7 ± 1.5 , $p < 0.001$), or hematologic malignancy (mean difference in BMQ-N score = -3.7 ± 0.9 , $p = 0.001$). Similarly, participants receiving chemotherapy agents had weaker beliefs in the necessity of OACT compared with all other participants (mean BMQ-N = 16.6 ± 3.1 vs. 19.3 ± 2.8 , $p < 0.001$) and compared with participants receiving either targeted therapies (mean difference in BMQ-N score = -3.1 ± 0.8 , $p = 0.002$) or thalidomides (mean difference in BMQ-N score = -3.4 ± 1.1 , $p = 0.015$). Female participants, participants with depression, and participants with metastatic disease had stronger beliefs about the necessity of OACT; however, these associations were not statistically significant (Table 2).

Table 3 presents the association between health care delivery–related factors including patients' perceived COC and beliefs about OACT. Participants recruited from different medical centers differed in their beliefs about OACT necessity

($F(2) = 3.33$, $p = 0.02$). Personal continuity with the PCP or with the OS had low or non-significant correlations with beliefs about OACT (Table 3). However, COC within the oncology team, and COC between the OS and the PCP, had significant correlations with beliefs in the necessity of OACT ($r = 0.38$, $r = 0.32$, respectively; $p < 0.01$ for all) and with the necessity-concern differential ($r = 0.40$, $r = 0.29$, respectively; $p < 0.01$ for all) but not with concerns about OACT ($r = -0.01$, $p = 0.89$; $r = -0.06$, $p = 0.56$, respectively).

The association between COC between providers and patients' beliefs about OACT

Table 4 presents the results of the hierarchical multiple regression analysis examining the association between team/cross-boundary COC and beliefs about OACT necessity and the necessity-concerns differential. A similar analysis was not performed for "concerns about OACT" as the dependent variable because it was not associated with COC in the bivariate analysis. Additionally, the variable "medical center" was not included in the regression models because of its significant association with "COC within the oncology team" as well as with "COC between the PCP and the OS" ($p = 0.035$, $p < 0.001$, respectively; Kruskal–Wallis test).

The variables "age," "PHQ-9 score," and "cancer type" included in model I to predict "necessity beliefs" explained 20% of the variance. "Gender" and "stage of the disease" were not included in the model because of their statically significant

Table 4 Hierarchical multiple regression analyses examining the association between continuity of care between providers and beliefs about oral anticancer therapy

Predictors	Dependent variable					
	Necessity beliefs (BMQ-N)			Necessity–concerns differential (BMQ-NCD)		
	<i>B</i>	SE	β	<i>B</i>	SE	β
Model I						
Age	−0.03	0.03	−0.1	−0.06	0.03	−0.17
Income (1 = average or above; 0 = below average)	−	−	−	2.0	0.89	0.21*
Family status (1 = married or in a relationship; 0 = all other)	−	−	−	2.83	1.09	0.24*
PHQ-9 score (1 = PHQ-9 \geq 10; 0 = PHQ-9 < 10)	−0.02	0.74	0.002	−	−	−
Cancer type (1 = GI cancer; 0 = all other)	−2.91	0.67	−0.44***	−3.0	0.83	−0.33**
R^2	0.20			0.26		
<i>F</i>	7.25***			7.51***		
Model II						
Age	−0.01	0.02	−0.04	−0.06	0.03	−0.15
Income (1 = average or above; 0 = below average)	−	−	−	1.57	0.85	0.16
Family status (1 = married or in a relationship; 0 = all other)	−	−	−	2.57	1.03	0.22*
PHQ-9 score (1 = PHQ-9 \geq 10; 0 = PHQ-9 < 10)	0.225	0.68	0.03	−	−	−
Cancer type (1 = GI cancer; 0 = all other)	−2.50	0.63	−0.37**	−2.63	0.79	−0.29**
Continuity within oncology team	0.49	0.16	0.27**	0.73	0.22	0.30**
Continuity between OS and PCP	0.53	0.22	0.22*	−	−	−
R^2	0.34			0.35		
<i>F</i>	8.92***			9.0***		
R^2 change	0.14			0.09		
<i>F</i> change	9.34***			11.3**		

OS = oncology specialist; PCP = primary care physician; * $p < .05$; ** $p < .01$; *** $p < .001$

association with “cancer type” ($\chi^2 = 8.4, p = 0.004; \chi^2 = 15.6, p = 0.001$, respectively). The variables “age,” “income,” “family status,” and “cancer type” included in model I to predict the “necessity-concern differential” explained 26% of the variance.

As shown in Table 4, COC between providers (within the oncology team and between the PCP and the OS) predicted participants’ beliefs about the necessity of OACT beyond age, depression, or cancer type, explaining an additional 14% of the variance in necessity beliefs. Moreover, COC between providers within the oncology team predicted the necessity-concerns differential beyond age, income, family status, and cancer type, explaining an additional 9% of the variance in the necessity-concerns differential.

As “cancer type” and “OACT type” were significantly associated ($\chi^2 = 21.4, p < 0.001$), they could be included interchangeably in both regression analyses. Performing the regression analyses while including “OACT type” instead of “cancer type” yielded similar results ($\Delta R^2 = 0.17,$

$\Delta F(2,85) = 11.7, p < 0.001$, for the association between COC between providers and beliefs about OACT necessity; $\Delta R^2 = 0.13, \Delta F(1,86) = 14.7, p < 0.001$, for the association between COC between providers and the necessity-concerns differential).

Discussion

The purpose of this study was to explore factors associated with necessity beliefs and concerns among patients receiving OACT and, particularly, to examine the relationship between COC and patients’ beliefs about OACT. To the best of our knowledge, this is the first study of its kind to assess correlates of medication beliefs and to explore the role of COC in the context of OACT. The results show that the necessity-concern framework is associated with sociodemographic factors (age, gender, family status, and income), disease-related factors (depression, cancer type, and cancer stage), treatment-related

factors (OACT type), and health care delivery–related factors (COC between providers within the oncology team and between the OS and the PCP). Moreover, COC between providers was found to be a strong correlate of patients' beliefs in the necessity of OACT and of patients' "cost-benefit" perceptions of OACT, accounting for 14% of the variance in the necessity beliefs and 9% of the variance in the necessity-concern differential.

These results are encouraging, as COC, unlike personal- and clinical-related factors that are generally not easily amenable to change (e.g., income or depression), or not at all amenable to change (e.g., cancer type and age), can be influenced through the adoption of organizational models which emphasize the integration of care between different providers involved in cancer care delivery [34]. For example, conducting regular multidisciplinary case conferences to share information between providers within the oncology team was found to improve patients' perceptions of COC [35]. Additionally, shared care programs that involve the PCP in cancer care had a positive influence on patients' perceived COC [36].

Factors associated with beliefs about OACT in this study such as age, family status, and socioeconomic status have also been shown in other studies to be associated with adherence to OACT [8, 9]. Although adherence to OACT was not examined in the current study, it may imply that these factors together with COC influence adherence by shaping patients' beliefs about OACT [19]. Nonetheless, such a potential mediating effect should be investigated in future research.

Several limitations should be noted. The study was conducted in Israel, which may limit the applicability of the results to other settings because of differences in health care systems and cultures. Additionally, the relatively small sample size limited the number of factors that could be explored in association with beliefs about OACT and may impair the generalizability of the study findings to other cancer types and OACTs. Nonetheless, recruitment in this population of patients is challenging due to advanced stage of the disease, and high rates of depression. Prior studies, which explored adherence-related beliefs among patients receiving OACT, included similar sample sizes [29, 37].

However, this multicenter study, performed among a diverse group of cancer patients, provides unique evidence for the role of health care delivery and COC in patients' beliefs about OACT and for the importance of collaboration between providers in the multi-provider setting of OACT.

This study shows that with the advent of OACT, health care organizations should focus on improving communication and collaboration among the various providers caring for cancer patients to positively impact on patients' beliefs about OACT.

Acknowledgments The authors express their gratitude to patients who participated in this study and made this research possible.

Funding This study was supported by grants from the Israel Cancer Association (grant no. (2014)0089, the National Institute for Health Policy Research (IL) (grant no. (2015/84, and Maccabi Institute for Health Services Research (grant no.28/2016).

Compliance with ethical standards

Conflict of interest The authors declare that they have no conflicts of interests.

Publisher's note Springer Nature remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

References

1. Timmers L, Beckeringh JJ, van Herk-Sukel MP, Boven E, Hugtenburg JG (2012) Use and costs of oral anticancer agents in the Netherlands in the period 2000–2008. *Pharmacoepidemiol Drug Saf* 21(10):1036–1044. <https://doi.org/10.1002/pds.2225>
2. Schneider SM, Hess K, Gosselin T (2011) Interventions to promote adherence with oral agents. *Semin Oncol Nurs* 27(2):133–141. <https://doi.org/10.1016/j.soncn.2011.02.005>
3. Liu G, Franssen E, Fitch MI, Warner E (1997) Patient preferences for oral versus intravenous palliative chemotherapy. *J Clin Oncol* 15(1):110–115
4. Seal BS, Anderson S, Shermock KM (2016) Factors associated with adherence rates for oral and intravenous anticancer therapy in commercially insured patients with metastatic colon cancer. *J Managed Care Specialty Pharm* 22(3):227–235. <https://doi.org/10.18553/jmcp.2016.22.3.227>
5. Kripalani S, LeFevre F, Phillips CO, Williams MV, Basaviah P, Baker DW (2007) Deficits in communication and information transfer between hospital-based and primary care physicians: implications for patient safety and continuity of care. *JAMA* 297(8):831–841. <https://doi.org/10.1001/jama.297.8.831>
6. Ganesan P, Sagar TG, Dubashi B, Rajendranath R, Kannan K, Cyriac S, Nandennavar M (2011) Nonadherence to Imatinib adversely affects event free survival in chronic phase chronic myeloid leukemia. *Am J Hematol* 86(6):471–474. <https://doi.org/10.1002/ajh.22019>
7. Makubate B, Donnan PT, Dewar JA, Thompson AM, McCowan C (2013) Cohort study of adherence to adjuvant endocrine therapy, breast cancer recurrence and mortality. *Br J Cancer* 108(7):1515–1524. <https://doi.org/10.1038/bjc.2013.116>
8. Verbrugghe M, Verhaeghe S, Lauwaert K, Beeckman D, Van Hecke A (2013) Determinants and associated factors influencing medication adherence and persistence to oral anticancer drugs: a systematic review. *Cancer Treatment Rev* 39(6):610–621. <https://doi.org/10.1016/j.ctrv.2012.12.014>
9. Mathes T, Pieper D, Antoine SL, Eikermann M (2014) Adherence influencing factors in patients taking oral anticancer agents: a systematic review. *Cancer Epidemiol* 38:214–226. <https://doi.org/10.1016/j.canep.2014.03.012>
10. Lin C, Clark R, Tu P, Bosworth HB, Zullig LL (2017) Breast cancer oral anti-cancer medication adherence: a systematic review of psychosocial motivators and barriers. *Breast Cancer Res Treatment* 165(2):247–260. <https://doi.org/10.1007/s10549-017-4317-2>

11. Janz NK, Becker MH (1984) The health belief model: a decade later. *Health Ed Quart* 11(1):1–47. <https://doi.org/10.1177/109019818401100101>
12. Holmes EAF, Hughes DA, Morrison VL (2014) Predicting adherence to medications using health psychology theories: a systematic review of 20 years of empirical research. *Value Health* 17(8):863–876. <https://doi.org/10.1016/j.jval.2014.08.2671>
13. Lehane E, McCarthy G (2007) An examination of the intentional and unintentional aspects of medication non-adherence in patients diagnosed with hypertension. *J Clin Nurs* 16(4):698–706. <https://doi.org/10.1111/j.1365-2702.2005.01538.x>
14. Gadkari AS, McHorney CA (2012) Unintentional non-adherence to chronic prescription medications: how unintentional is it really? *BMC Health Serv Res* 12:98. <https://doi.org/10.1186/1472-6963-12-98>
15. Horne R, Weinman J (1999) Patients' beliefs about prescribed medicines and their role in adherence to treatment in chronic physical illness. *J Psychosom Res* 47(6):555–567
16. Horne R, Chapman SC, Parham R, Freemantle N, Forbes A, Cooper V (2013) Understanding patients' adherence-related beliefs about medicines prescribed for long-term conditions: a meta-analytic review of the necessity-concerns framework. *PLoS One* 8(12):e80633. <https://doi.org/10.1371/journal.pone.0080633>
17. Foot H, La Caze A, Gujral G, Cottrell N (2016) The necessity-concerns framework predicts adherence to medication in multiple illness conditions: a meta-analysis. *Patient Educ Couns* 99(5):706–717. <https://doi.org/10.1016/j.pec.2015.11.004>
18. Butler JA, Peveler RC, Roderick P, Smith PW, Horne R, Mason JC (2004) Modifiable risk factors for non-adherence to immunosuppressants in renal transplant recipients: a cross-sectional study. *Nephrol Dial Transplant* 19(12):3144–3149. <https://doi.org/10.1093/ndt/gfh505>
19. Jacob Arriola KR, Mason TA, Bannon KA, Holmes C, Powell CL, Horne K, O'Regan R (2014) Modifiable risk factors for adherence to adjuvant endocrine therapy among breast cancer patients. *Patient Educ Couns* 95(1):98–103. <https://doi.org/10.1016/j.pec.2013.12.019>
20. Haggerty JL, Reid RJ, Freeman GK, Starfield BH, Adair CE, McKendry R (2003) Continuity of care: a multidisciplinary review. *BMJ* 327(7425):1219–1221. <https://doi.org/10.1136/bmj.327.7425.1219>
21. Dossett LA, Hudson JN, Morris AM, Lee MC, Roetzheim RG, Feters MD, Quinn GP (2017) The primary care provider (PCP)-cancer specialist relationship: systematic review and mixed-methods meta-synthesis. *CA Cancer J Clin* 67(2):156–169. <https://doi.org/10.3322/caac.21385>
22. Uijen AA, Schers HJ, Schellevis FG, Mokkink HG, van Weel C, van den Bosch WJ (2012) Measuring continuity of care: psychometric properties of the Nijmegen Continuity Questionnaire. *Br J Gen Pract* 62(600):e949–e957. <https://doi.org/10.3399/bjgp12X652364>
23. Snyder CF, Earle CC, Herbert RJ, Neville BA, Blackford AL, Frick KD (2008) Trends in follow-up and preventive care for colorectal cancer survivors. *J Gen Int Med* 23(3):254–259. <https://doi.org/10.1007/s11606-007-0497-5>
24. Husain A, Barbera L, Howell D, Moineddin R, Bezjak A, Sussman J (2013) Advanced lung cancer patients' experience with continuity of care and supportive care needs. *Support Care Cancer* 21(5):1351–1358. <https://doi.org/10.1007/s00520-012-1673-7>
25. Weingart SN, Brown E, Bach PB, Eng K, Johnson SA, Kuzel TM, Langbaum TS, Leedy RD, Muller RJ, Newcomer LN, O'Brien S, Reinke D, Rubino M, Saltz L, Walters RS (2008) NCCN task force report: oral chemotherapy. *J Natl Compr Cancer Netw* 6(Suppl 3):S1–S14
26. Cohen J (1992) A power primer. *Psychol Bull* 112(1):155–159
27. Channa Y, Shabo V (2012) Israel household expenditure survey and income survey 2010. Central Bureau of Statistics. http://www.cbs.gov.il/www/statistical/home10_e.pdf. Accessed 8 Sept 2018
28. Geulayov G, Jungerman T, Moses S, Friedman N, Miron R, Gross R (2009) Assessing the psychometric properties of the mood module of the Patient Health Questionnaire in primary care in Israel. *Isr J Psychiatry Relat Sci* 46:36
29. Bhattacharya D, Easthall C, Willoughby KA, Small M, Watson S (2012) Capecitabine non-adherence: exploration of magnitude, nature and contributing factors. *J Oncol Pharm Pract* 18(3):333–342. <https://doi.org/10.1177/1078155211436022>
30. Horne R, Weinman J, Hankins M (1999) The beliefs about medicines questionnaire: the development and evaluation of a new method for assessing the cognitive representation of medication. *Psychol Health* 14(1):1–24. <https://doi.org/10.1080/08870449908407311>
31. Uijen AA, Schellevis FG, van den Bosch WJ, Mokkink HG, van Weel C, Schers HJ (2011) Nijmegen Continuity Questionnaire: development and testing of a questionnaire that measures continuity of care. *J Clin Epidemiol* 64(12):1391–1399. <https://doi.org/10.1016/j.jclinepi.2011.03.006>
32. Cohen Castel O, Dagan E, Keinan-Boker L, Shadmi E (2018) Reliability and validity of the Hebrew version of the Nijmegen Continuity Questionnaire for measuring patients' perceived continuity of care in oral anticancer therapy. *Eur J Cancer Care (Engl)* 27(6):e12913. <https://doi.org/10.1111/ecc.12913>
33. Kroenke K, Spitzer RL, Williams JB (2001) The PHQ-9: validity of a brief depression severity measure. *J Gen Intern Med* 16(9):606–613
34. Foglino S, Bravi F, Carretta E, Fantini MP, Dobrow MJ, Brown AD (2016) The relationship between integrated care and cancer patient experience: a scoping review of the evidence. *Health Policy* 120(1):55–63. <https://doi.org/10.1016/j.healthpol.2015.12.004>
35. Komatsu H, Nakayama K, Togari T, Suzuki K, Hayashi N, Murakami Y, Iioka Y, Osaka W, Yagasaki K, Nakamura S, Neumann J, Ueno NT (2011) Information sharing and case conference among the multidisciplinary team improve patients' perceptions of care. *Open Nurs J* 5:79–85. <https://doi.org/10.2174/1874434601105010079>
36. Nielsen JD, Palshof T, Mainz J, Jensen AB, Olesen F (2003) Randomised controlled trial of a shared care programme for newly referred cancer patients: bridging the gap between general practice and hospital. *Qual Saf Health Care* 12(4):263–272
37. Timmers L, Boons CC, Mangnus D, Van de Ven PM, Van den Berg PH, Beeker A, Swart EL, Honeywell RJ, Peters GJ, Boven E, Hugtenburg JG (2016) Adherence and patients' experiences with the use of capecitabine in daily practice. *Front Pharmacol* 7:310. <https://doi.org/10.3389/fphar.2016.00310>