

documentation. A program was developed to address and maintain ASPAN and The Joint Commission's documentation standards.

Objectives of Project:

- Ensure nursing electronic documentation standards across perianesthesia area.
- Develop audit tool for nursing documentation perianesthesia areas.
- Review/audit documentation and provide individual feedback to staff.
- Educate staff on electronic documentation standards.

Process of implementations:

- Institute chart audit committee.
- Translate paper documentation standards to electronic documentation
- Develop a comprehensive chart review tool for each phase of care within the perianesthesia area.
- Provide monthly updates to individuals and track the compliance percentage of each data element.
- Track areas that need improvement and communicate to staff.
- Provide weekly "Tuesday Charting Tips" communicating the standards of documentation and improvement strategies.
- Educated and provide ongoing education to staff by utilizing classes, handouts and one-on-one tutorials.
- As incentive for improvement every staff member with a 100% on their audit is entered in a monthly raffle.

Statement of success:

- Electronic documentation standards are clear, consistent and more easily adhered to since program implementation. Initial resistance from the staff has evolved into positive feedback. There are still areas that need improvement and with the large influx of new staff the work is still in progress.
- The committee has grown to accommodate the desire of staff to improve documentation and serve as a resource.

Implications for Advancing the Practice of Peri Anesthesia Nursing:

- Developing the standards of electronic charting.
- To promote consistent charting methods for all staff nurses.
- Give individual feedback about electronic charting for learning purposes.
- Standards of documentation allow for seamless extrapolation of information for all Team Members.

EMBRACING NEW FAMILY VISITATION GUIDELINES IN THE PERIANESTHESIA UNIT



Team Leaders: Kathryn Geagan, BSN RN, Josette Renda, BSN RN
 Brigham and Women's Hospital, Boston, Massachusetts
 Team Members: Julia Rodriguez, BSN RN, Robert Veilleux, MSN RN

Background Information:

- Brigham and Women's Hospital is a 750-bed teaching hospital with 44 Main Operating Rooms, 86 pre-operative/post-operative bays, and 3 large family waiting areas
- Challenges with consistency and miscommunication regarding family visitation guidelines
- Family-centered care is a core principle of the Brigham and Women's Hospital (BWH) Professional Practice Model

Objectives of Project:

- Provide patients, family, and staff with a clear understanding of visitation guidelines
- Standardize process for patient visitation in perianesthesia area
- Create icon in electronic health record to improve communication between perianesthesia area and Family Liaison

Process of Implementation:

- Perianesthesia Clinical Practice Advisory Committee (PACPAC) collaborated with Family Liaison and patient advocates to create new visitation guidelines
- Staff surveyed to determine current visitation practices and highlight inconsistencies within the perianesthesia area
- PACPAC partnered with the Center for Patients and Families to create a guideline in appropriate health literacy level
- A handout was developed and distributed to patients and families in the Pre Procedure Evaluation Center with follow up on day of surgery
- Educated staff by utilizing email communication, handouts, and staff presentations
- Communication with Inter-professional colleagues to ensure success with new visitation guidelines
- Prominent signs displayed throughout family waiting areas

Statement of Successful Practice:

- Clear messaging about new guidelines resulted in a better understanding and standardization of visitation in the perianesthesia area
- Implementation of family visitation icon increased communication between perianesthesia area and family liaison
- Improved overall satisfaction among patients and visitors, family liaison and perianesthesia nursing staff

Implications for Advancing the Practice of Perianesthesia Nursing:

- A collaborative approach to family visitation improved flow and enhanced patient-centered care
- Updated visitations guidelines alleviated anxiety for patients and families

HOW TO TRAIN FOR THE UNKNOWN: OPENING A NEW AMBULATORY CENTER WITH A NEW MODEL OF CARE



Team Leaders: Michelle Perregrini, MSN RN CPAN CAPA, Amanda Alfano, BSN RN CCRN, Peter Stoffan, MPA BSN RN CCRN
 New York-Presbyterian/Weill Cornell Medical Center, New York, New York

Note: All abstracts are printed as received from the authors.