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Review

A fitting problem: Standardising shoe fit standards to reduce related diabetic foot ulcers



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ABSTRACT

Aims: Incorrectly fitting shoes are implicated in callus formation and a significant proportion of diabetic foot ulcers, yet remain surprisingly prevalent. We review the current shoe fit guidelines for consistency and discuss ways in which technology may assist us in standardising methods of footwear assessment.

Methods: Narrative review.

Results: Incorrectly fitted shoes are implicated in the development of some diabetic foot ulcers yet surprisingly there's no consensus on shoe fit, despite substantial spending on prescription footwear. Suggested toe gaps vary from 6 to 20 mm and measurement methods also vary from Brannock Devices and callipers to manual measurement.

Conclusions: To prevent fit-related foot ulceration, we need to standardise our biomechanical definition of fit. Future research should (1) evaluate the potential use of 3D scanning technology to provide a standardised means of capturing foot morphology; (2) develop a working biomechanical definition of fit, including toe gap through the identification of key physiological markers that capture and predict dynamic foot shape changes during different physical activities and body weight loading conditions; and (3) determine whether changes in dynamic foot shape of those with diabetes differs from those without, impacting on their shoe fitting needs, potentially necessitating specialist footwear at an earlier stage to avoid ulceration.

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1. Introduction

Fifteen percent of the 3.68 million people in the UK who have been diagnosed with diabetes, [2] are likely to develop a foot ulcer in their lifetime [3]. The cost of their foot care has been estimated at around £580–£662 million, accounting for 0.6 – 0.7% of NHS expenditure in England (2010–11) [4]. Those estimated foot care costs are broken down into £55 million on amputation and post-operative care, £219 million of inpatient care and £306 million on primary, community and outpatient care relating to ulceration [5]. Since then those costs will have risen given the increasing prevalence of diabetes [6] with an estimated 40,000 deaths per year due to diabetes foot ulcer (DFU) and subsequent amputation [7]. Despite investment via the Diabetes Transformation Fund [8] which aims to improve access to multi-disciplinary foot care teams, the number of lower limb amputations has still increased [9].

Many older people in the general population wear shoes that are too narrow (46–81%) [10] or casual footwear that is too loose [11]. In a study by McInnes, the majority of participants were wearing footwear of incorrect length [12]. When comparing those with diabetes (n = 85) to those without (n = 118) 82% of those with diabetes had a difference between foot and shoe length outside the acceptable range as compared with 66% without diabetes. No significant difference in fit was found in participants with and without neuropathy. The suggestion that incorrectly-fitting shoes may be common among those with diabetes, is also supported by Harrison [13] who found that only 24% of patients attending a general diabetes clinic (n = 100) were wearing shoes of the correct length and width for both feet whilst seated and even less (20%) whilst standing. Whilst we know footwear remains an important factor in DFU, there is a surprising lack of consensus among healthcare professionals around what constitutes 'incorrectly fitted', 'too narrow' or 'incorrectly sized' shoes, and even around which tools and procedures to use when measuring feet or assessing the fit of footwear. In this paper, we highlight these gaps and suggest some possible approaches.

2. Methodology

This narrative review is based on a detailed literature review on this topic that included a Medline search using the follow-

ing keywords: 'diabet*', 'shoe', 'fit', 'incorrect', 'size', 'ulcer' and 'fitting'.

2.1. The relationship between shoe fit and diabetes foot ulcers

When we review the evidence for a link between incorrectly fitting shoes and DFU, one of the earliest studies was by Reddy, Vaid and Child who found 37.1% of those with diabetes (26 of 70) were wearing shoes that were too tight (a length of shoe shorter than one or more British shoe size). They found no increase in callosities related to shoe tightness either in those with diabetes (n = 70) or without (n = 50) but amongst those with neuropathy as well as diabetes, callosities were present in three out of six patients wearing tight shoes [14]. Macfarlane and Jeffcoate found that in 138 cases (20.6%) out of 669 the break in skin was definitely caused by rubbing from footwear [1]. This was further broken down into non-specific rubbing, including significant foot deformity (73.2%), new shoes (5.1%), work/wellington boots (4.3%), thick socks (2.2%), ill-considered exercise (2.9%), other (2.2%) and most surprisingly of all, new shoes provided by an orthotist (10.1%) [1]. In addition, a further 24 ulcers post-surgery (3.6%) were attributable to professional factors including rubbing from supplied footwear or plaster casts designed to alleviate pressure. Reiber examined the causal chain leading to amputation in 80 patients with diabetes and neuropathy identifying multiple pathway components, but suggested in nearly half of patients there was a pivotal event that was footwear-related [15].

Certainly it seems plausible to suggest that a majority of dorsal ulcers results from incorrectly-fitting footwear but many questions about the relationship between fit and foot ulceration remain unanswered. For instance, peak plantar shear stress has recently been found to be higher in patients with a history of DFU representing a risk factor for recurrence [16] but how much additional pressure or shear stress is caused to feet by incorrectly fitted footwear is unclear.

The relationship between incorrectly fitting footwear and in-shoe microclimate, including temperature, pressure, and humidity, of which peak plantar shear stress forms part, requires further research. Until recently research has been hampered by the lack of a standardised approach to the

assessment of the combinations of gait and plantar pressure abnormalities [17]. If we are to evaluate the suggestion that wearing correctly fitting shoes (length and width) has the potential to prevent callus formation by reducing pressure and shear stress under the second and fifth metatarsal heads [18], we must first examine what constitutes good fit, how it is defined and assessed.

2.2. If the shoe fits: a lack of consensus on length?

Poorly fitting shoes are a frequent problem among many people, not just those with diabetes. For instance, 59% of participants with rheumatoid arthritis were found to be wearing shoes of incorrect size [19]. A lack of standardisation in commercial footwear sizing, a range of alternative measurement methodologies and finally, enormous variation in the acceptable range for foot-to-shoe gaps have obscured the definition of a good shoe fit (see Table 1). This makes variation in patient foot care highly likely and makes large scale estimates of the prevalence of ill-fitting footwear among people with diabetes more difficult (see Fig. 1). Approximately 13% of all DFUs are located on the dorsum of digits [20]. As this area of the foot is not in direct contact with the ground, ill-fitting shoe fit, especially in the toe box area of the shoe is considered responsible [21].

Besides the significant variation in foot-to-shoe gap ranges, opinions also differ on whether the measurement of the participant's foot should be seated or standing (weight bearing). Currently, guidance in ISO 7250 [23] states that foot length and width measurements should be taken with the subject in a standing position, with 50% of their weight on each foot but as Telfer and Woodburn point out, there is a lack of evidence regarding which combination of weight bearing and position during scanning yields the best shoe fit [24]. The Canadian Association of Wound Care also recommended taking measurements whilst the participant is seated and standing [25]. However, the work of Grau and Barisch-Fritz suggest we may need to go further. During their study of 912 industrial workers, they found that most length, width, height and angular measures increased during *dynamic* loading (rather than the static loading of standing) whereas all circumference measures decreased [26]. Capturing dynamic foot morphology during movement has, until now, been technologically difficult, which is why such methods have yet to be applied to those with diabetes and neuropathy. To summarise, there is a clear need for standardisation in method, equipment used, and in the definition of an acceptable gap range. A study of foot morphology during dynamic loading in those with diabetes and neuropathy is needed to enhance our understanding of how foot shape changes within the confines of footwear designed to minimise ulceration. Once we have a standardised working definition of fit, acquired through such a study, we can begin to evaluate pressures and shear forces associated with correctly fitting and incorrectly fitting shoes upon the feet of those with diabetes and neuropathy.

2.3. Foot width, weight-bearing and toe splay

We find similar problems when looking at shoe fit in the context of width. Chantelau and Gede [11] found that two thirds

Table 1 – Acceptable Foot-to-Shoe Length Gaps.

Gap Range (MM)	Measurement Method	Methodology	Paper
<2mm below shoe size or ≥ 10 mm	Caliper	From most prominent point in calcaneal tuberosity region to tip of longest toe (via longitudinal axis of foot)	Paiva de Castro et al. [22]
6–11 mm	Validated Brannock Device	From back of heel cup to the end of the longest toe	Tovaruela-Carrion [19]
10–15 mm	WMS Device (similar to Brannock)	From tip of big toe to heel (sagittal axis)	Chantelau and Gede [11]
10 mm approx.	Not known	Between end of toes and end of shoe on weight-bearing (our emphasis)	McInnes et al. [12] Nancarrow [24]
12.7–15.9 mm	Manual measurement	Manual assessment by nurse	Litzelman Marriott and Vinicor [25]
10–20 mm	Not known	Foot length as measured from heel to longest part of toe while standing	Diabetic Foot Australia Guideline on Footwear [27]
Within 0.7 magnitude difference	Clarks Device	Seated measurement, no definition of 'length'	Harrison et al. [13]
Unspecified	Not known	Standing measurement, no definition of fit length	Kase et al. [18]

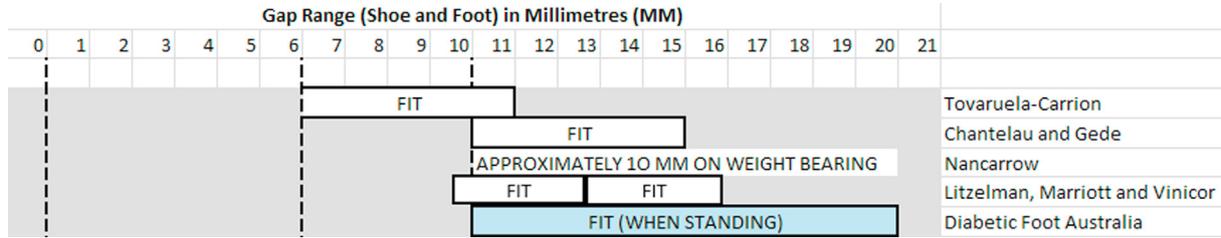


Fig. 1 – Acceptable Foot-to-Shoe Length Gaps Visualisation. Litzelman, Marriott and Vinicor’s study noted that the recommended extra length for shoes was originally given in inches as 1/2–5/8 in. (12.7–15.87 mm) although more recent studies suggested 3/8–1/2 in. (9.5–12.8 mm). These two ranges were referred to. Tovaruela-Carrion also cite a modal gap of 9 mm.

of feet in elderly participants (n = 568) were considerably broader than the normal footwear available [11]. Tovaruela-Carrion et al. [19] could not find any reference regarding the normal gap of the foot-to-shoe width and therefore chose the medial aspect of the first metatarsal head and the lateral aspect of the fifth metatarsal head (“forefoot transversal line”) as the measure of fit [19].

Some gap between the toes and the inside of the shoe is necessary given the need for toe splay whilst walking, standing, or engaged in other weight-bearing activities of variable load [11] but there is some debate here also as to appropriate fit [12] (see Table 2) and considerably less research than on foot length.

Tsung et al. found that increased weight bearing in normal feet significantly increased the contact area of the foot, both in terms of length and width, including the rear foot width whilst decreasing the average height, arch height and arch angle based on an analysis of the digital shape of sixteen foot casts in non-weight bearing, semi-weight bearing and full-weight bearing conditions [29]. This raises some fundamental issues around our conception of fit: firstly, if the foot dynamically changes dimensions under varying loads and biomechanical pressures, which are the most important measurements to make and under which conditions? Secondly, does the foot shape of those with diabetes and neuropathy dynamically change to the same extent as those whose feet are unaffected by diabetes? Finally, how often

should we measure feet? Connolly and Wrobel found 48% of US veterans (n = 200, where 51% had diabetes, 21% neuropathy and 7% previous foot ulcer) showed a full change in shoe size after enlistment, which they attributed to weight change and possible ligamentous laxity (foot splay) [30].

The challenge in clarifying what we mean by fit, of course, is further complicated when dealing with unique characteristics from an amputated toe to hallux valgus and also by variables like temperature [28]. When considered together, our current approach to fitting (or poorly fitting) shoes is highly subjective and lacks rigour or evidence base.

2.4. 3D Scanners: a new path to foot morphology?

What is needed is a way of measuring feet that takes account of the foot’s natural dynamic morphology; meaning its shape not just dimensions and how that shape changes through the normal ranges of movement. One way to do this might be through 3D scanning, which is a process for capturing digital information about the shape of an object using structured light or lasers. This is advantageous as it is non-invasive and safe. There have been many studies that have employed 3D scanning in a range of medical applications [31]; with techniques and equipment that are widely recognised [32] and commercially available. Unlike physical measurements, impressions or casts 3D scanning can capture the shape of anatomy (even the softest tissues) without any contact.

Table 2 – Acceptable Foot-to-Shoe Width Gaps.

Gap Range (MM)	Measurement Method	Methodology	Paper
Foot width = shoe width +/- incorrect	Validated Brannock Device	Forefoot transversal line measured in millimetres, where participants whose foot width and shoe width are the same are categorized as ‘correct’. A foot width that’s less than or greater than the shoe width is categorized as ‘incorrect’.	Tovaruela-Carrion [19]
Not specified	WMS Device (similar to Brannock)	Foot transversal diameter (lateral to medial to the fifth metatarsal head)	Chantelau and Gede [11]
Within 0.7 magnitude difference	Clarks Device	Widest part of the foot, over the metatarsal heads, whilst person was standing	Harrison et al. [13]

For example, Telfer and Woodburn showed that 3D scanning of the foot offers the potential to reduce errors resulting from skin displacement or tissue distortion [33], and the findings of Lee et al. [34] suggest 3D scanners provide higher precision, accuracy and robustness when compared against digital callipers, Harris mats and digital footprint images on six measured foot dimensions ($n = 130$, $P < 0.05$) and other studies advocate their use [35]. If we were to use 3D scanners as the basis for individualised footwear designs, challenges include accurate and repeatable scanning protocols, well-defined design parameters and manufacturing tolerances [36]. A preliminary study using a 3D scanner and printer to manufacture orthoses compared favourably to the traditional plaster-based approach, although only one participant was included [37]. 3D scanning and computer numerical control machining (aka CNC, converting a design into numerical measurements) and increasingly 3D Printing are being used by clinical [38] and commercial orthotics providers. However, these typically only capture the plantar surfaces for the provision of corrective insoles.

The first issue to be resolved is what we should be scanning. 3D scanners have the potential to capture the changing foot shape of a person with diabetes as he or she moves through different weight bearing phases of his or her gait. Stankovic et al. found that 92.6% of total foot shape variation can be captured using six principal components reflecting arch height, combined ball width and inter-toe distance, global foot width, hallux bone orientation, (see Fig. 2 below) mid-foot width and foot type [39].

In their method four scans were required: two for each foot, one with full body weight and the other bearing only 50% of the

weight by holding a side wall. One immediate difficulty is that this position had to be held by the participant for approximately fifteen seconds to obtain the scan [39]. A proportion of participant may not be able to do this but fortunately faster techniques have since been developed. It is now possible to capture dynamic foot shape, whilst walking or engaged in other physical activity, using six sets of high-speed cameras [40], multiple laser plane triangulation [41] and multi-view stereo using 12 video cameras [42], although it is yet to be specifically applied to the diabetic foot. 3D scanning technology has now made it possible to record foot shape during walking [43]. Barisch-Fritz et al. concluded during a 3D scanner study of children and adolescents' foot deformation during walking that dynamic medial ball length is important to appropriately consider the foot-to-shoe length gap although they did not offer guidance on ranges given that additional information on space for growing and in-shoe movement must be considered to calculate the toe allowance [43]. Calculating an appropriate range for this gap for adults or children with diabetes should be the objective of future research, analysing exactly how much space is needed in three dimensions as the foot deforms and changes shape. We can then begin to develop 3D models of fit informed by practical research.

Even as the foot dynamically changes shape under varying loads and biomechanical pressures, we have seen that we may be able to capture dynamic foot shape variation. We could then develop machine learning algorithms which, given known variables (age, height, weight etc.), might predict dynamic changes in foot shape from only 3D scans of participant's feet in a few poses minimizing the need for stitching elements from multiple scans together and the introduction

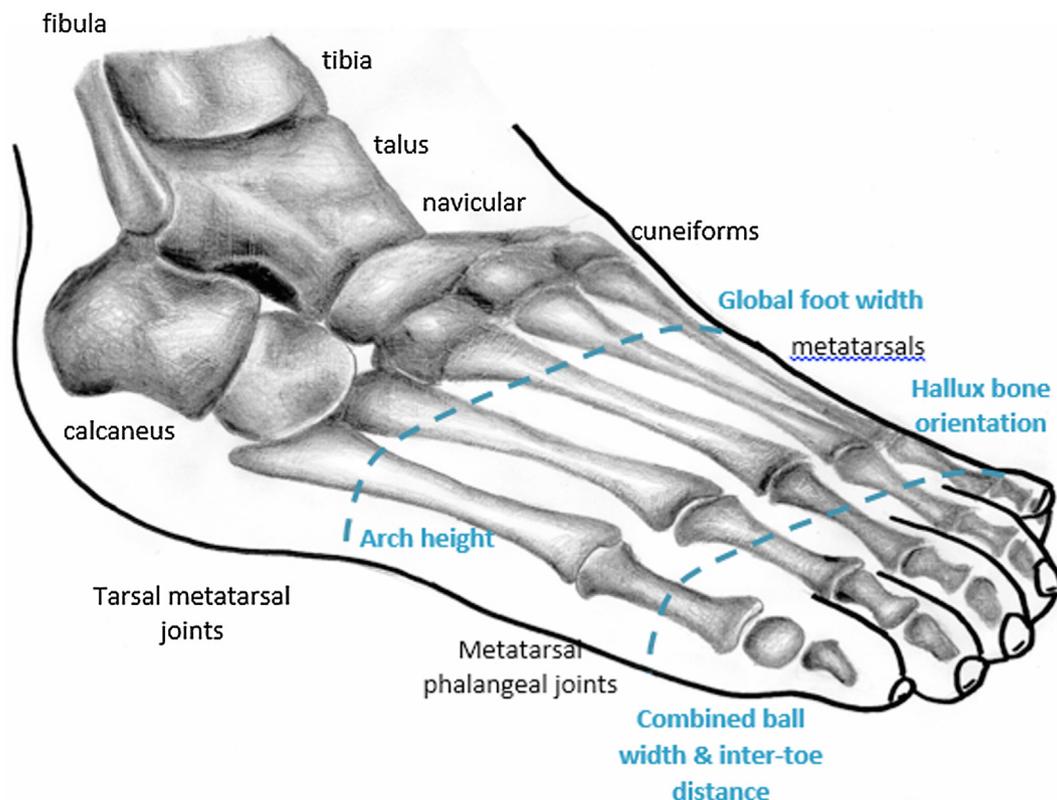


Fig. 2 – 3D Foot Morphology Measures (Illustration by P. Jones).

of associated errors. We might also use 3D scanning technology to begin to clarify what constitutes a good fit through practical research in the area of foot-to-shoe length gap and the proportion of such a gap necessary for movement with minimal friction and shear pressures.

But what of the other question we posed: does the foot shape of those with diabetes dynamically change to the same extent as those whose feet are unaffected by diabetes? Here too, there is a need for more research. Rao et al. found both reduced segmental foot mobility in individuals with diabetes as well as reduced foot splay in early stance [44], which implies a decreased total surface area over which to distribute body weight across the foot with the pressure spread across a smaller area. How does fluctuation in foot shape during physical activity differ in healthy adults from those with diabetes? How does this impact on gait, physical activity, peak shear pressure, temperature and friction and finally how does it affect our definition of shoe fit?

2.5. After scanning: footwear design and biomechanics testing

If we are able to successfully capture foot shape through 3D scanning, the next step in the manufacture of custom fitting-footwear is to make the shoe “last”, which is the approximate shape of the human foot. The last forms a reference object onto which shoes are designed. Computer-Aided Design (CAD) has been widely employed in the footwear industry for making customised shoes [45–47]. Shoes are three-dimensional (3D) objects and in CAD the design is drawn in a virtual 3D environment. By digitally comparing the shape of the last and the foot, fit can be quantified by the distance between the nearest coordinates on the last and on the foot.

However, this is only a static comparison. Shoes are for movements and therefore dynamic tests should be done; typically called biomechanics tests. When a person performs movements, such as walking, running, jumping, etc., there will be movement within the foot segment as the human foot is not a single rigid body segment [48,49]. The most obvious motion happens at the metatarsal joints, through bending of the toes, in order to land on the ground and push off from the ground. Therefore, during these movements, the previous measurement of fit during the static condition will not be valid. Cheng and Hong [50] developed a method to quantify the fit of running shoes. In addition to the dimensional difference between the shoe last and the foot shape obtained by 3D scanning, they measured the pressure at 12 selected locations on the dorsal foot by individual flexible sensors. They performed regression analysis and were successful in quantifying overall fit by the dimensional difference and/or pressure sensor data.

Another important parameter related to fit is the plantar pressure distribution. For shoes to be comfortable, it is better to distribute body weight as evenly as possible over the whole plantar area. This is called the ‘foot-bed’ concept: a bed is comfortable if it deforms to fit the body contour and therefore avoid localised high pressures [51]. This plantar pressure distribution can be measured easily with pressure sensitive insoles that have a full coverage of the plantar area [52]. It

can be used in dynamic situations so peak pressure points can be revealed during the gait cycle in walking, running or other movements.

Finally, Finite Element Modelling (or Finite Element Analysis) [53] has been introduced to evaluate the plantar pressure in a systematic way with lowered cost. The shapes of the foot and the shoe soles are scanned and input to a virtual computer environment. The surfaces of these objects are transformed into mesh with a finite number of ‘elements’, and the analysis can calculate the pressure acting on each of these elements. This can be done in static and dynamic, or quasi-static conditions [54]. With the use of this method, the designer can adjust the design of the shoe soles or material at local locations in order to evenly distribute the pressure for the best comfort, and this has also been applied on therapeutic footwear [55] and diabetic footwear recently [56].

3. Conclusions

It is clear from the literature that in clinical applications there is a lack of consensus about what constitutes an ill-fitting shoe both in terms of the common measures of foot-to-shoe length and width or in the methods used to make these measurements. Despite the strongly suspected relationship between poor fit and a substantial proportion of diabetic foot ulceration, shoe fitting currently remains an art and not a science. We propose a study using a 3D scanner coupled with cameras to capture dynamic changes in foot shape to collect invaluable data for refining our rough definition of biomechanical fit. Although costs are falling significantly, 3D scanners remain expensive in comparison to simple devices like calipers. However, DFU constitutes the primary cause of hospitalisation in people with diabetes [57], and given the costs to the NHS between £972 million - £1.13 billion per year in England alone [58] the potential of this technology to reduce costs should be explored. If it can be demonstrated that a good fit can be defined more accurately and easily than existing techniques these costs might be offset by quantifiable cost savings in terms of increased uptake of prescription shoes and adherence in wearing them, reduced wastage and decreases in DFU and the costs associated with complications.

More research is required to predict changes in dynamic foot measurement under various weight loading conditions during physical activity, which 3D scanners have only recently evolved to be able to capture. It would then be possible to develop computer models that predict changes in shape from scan data acquired during only one or two positions, and ascertain which measurements are most crucial and in what proportion in their contribution to a biomechanically good shoe fit, including perhaps a more precise foot-to-shoe length and width. Of course, there are many other qualitative aspects to fit that need to be considered including comfort, ergonomics and material qualities and aesthetics but these are all underpinned by the fundamental quantitative aspects of fit essential to efficient economy of movement.

The speed and sophistication of 3D scanners continues to improve and we now have the potential to carry out additional research to further our understanding of dynamic foot shape variation in those with and without diabetes, how they may

differ and whether that extends beyond reduced foot splay into other aspects of dynamic foot shape and how this contributes both to effective footwear pre-requisites and peak plantar shear stress and pressures around the second and fifth metatarsal heads and broader forefoot area. The effect improved fit might have on proprioception should also be explored.

Finally, foot shape and properties such as ligamentous laxity change over time raising the issue of how regularly feet should be measured in both people with or without diabetes – certainly regular reviews are indicated. 3D scanners provide us with a rapid means of capturing the morphology of feet and in so doing, enable us to begin to develop the science of shoe fitting to facilitate customised footwear solutions tailored to the need of the individual with diabetes.

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5. Authors' contribution statement

PJ and DW wrote the original article. RJB, MJD, KK, MM, DTPF have all read, amended and suggested changes relating to multiple draft versions. DTPF with his specialist knowledge wrote the section entitled After Scanning. All authors have read and approved the final manuscript.

Declaration of Competing Interest

None declared.

Appendix A. Supplementary material

Supplementary data to this article can be found online at <https://doi.org/10.1016/j.diabres.2019.05.017>.

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