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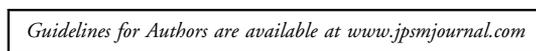
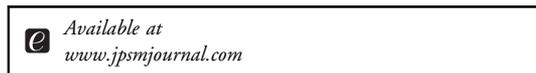
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Transport Home and Terminal Extubation by Emergency Medical Services: An Example of Innovation in
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On the Cover: This month’s cover image is entitled, *Talking is Not Listening*. It was created by Allen Firestone DDS, MS, a full-time faculty member at the College of Dentistry, The Ohio State University. He teaches orthodontics to pre-doctoral and graduate students and has a faculty practice that focuses on dental devices in the treatment of obstructive sleep apnea.

His training in glass blowing has been informal, through classes and tutors at a local open access studio and at other glass studios. He says that glass blowing is very challenging, but it is very satisfying.

The impetus for this work has been his experience with patients, students and colleagues. He says, “Listening has been one of the most difficult clinical skills for me to learn. Focused listening, looking and informed, probing questions are crucial to learning a new skill. These are also critical to learning about patient concerns and fears, student anxiety and in collaborating with colleagues. When two people are talking at the same time, neither of them is listening to the other person’s concerns.

Listening, connecting, with patients, students or peers is not just good health care and teaching. It is the basis of good fulfilling relations.”

The image is part of *Expressions of Clinician Well-Being*, a nationwide art project conducted by the National Academy of Medicine (NAM), a nonprofit research organization in Washington, DC. The Academy called on artists of all skills and abilities to express what clinician burnout and clinician resilience/well-being looks, sounds, and feels like to them. The purpose was to promote greater awareness and understanding of barriers to clinician well-being—and solutions that promise a brighter future. To learn more about the project, visit <https://nam.edu/expressclinicianwellbeing>.