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Social support and high resilient coping in carers of people with dementia

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ABSTRACT

High resilience is associated with improved carer outcomes. Both individual factors and the availability of social support have been linked with resilience. This study was conducted to compare socio-demographic characteristics and the availability of social support for carers with low and high resilient coping, and identify if any domain of social support predicted high resilient coping in informal carers of people with dementia. The participants in this cross sectional survey included 108 informal carers of people with dementia. Findings showed the availability of emotional/informational support was most likely to predict resilient coping and tangible support the least likely. However, when controlling for all covariates, only gender predicted high resilient coping, individual social support domains were no longer significant. Therefore, as no single domain of social support has a significantly greater influence on resilient coping, service providers should enable carers to build a wide, multi-function support network.

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Background

Informal carers are often the main providers of support to people with dementia living in the community.¹ It can be difficult for an individual to balance their own needs with those of the person they care for, with some carers becoming socially isolated, experiencing ill health and financial strain.^{2,3} However, not all carers experience these negative consequences. Resilience describes positive adaptation to stressful situations⁴ and encompasses both individual characteristics and extrinsic factors, including social support from their family and the wider community.⁵

There are inconsistencies within the literature regarding the impact individual socio-demographic characteristics have on carer outcomes. The role gender plays in resilience is unclear, differences between males and females have been observed in specific groups (e.g. adolescents⁶) but overall there is a lack of evidence examining gender and resilience and a need to examine this in other populations.⁷ Living with the care recipient has been associated with lower resilience⁸ and adult child carers who live with a parent with dementia are more likely to have a smaller social network than spousal carers.⁹ Other findings on the relevance of spousal relationship are contradictory. Marriage to the person with dementia has been associated with both, increased burden and psychological distress¹⁰ and improved mental health and lower burden.¹¹

High resilience and specifically resilient coping, are related to improved carer outcomes and are associated with greater availability

of social support¹² and lower levels of burden, stress, and depression.¹³ Carers with high resilient coping are more likely to be goal-directed, have a belief that they can overcome challenges and have greater subjective well-being.^{14,15} Different dimensions of social support have been shown to bring specific benefits. For example emotional/informational support and positive social interaction are associated with cognitive function in older adults.¹⁶ These two dimensions are also associated with perceived general health in parent carers of children with autism spectrum disorder.¹² A recent qualitative study found that, where available, emotional/informational and tangible support facilitated resilience for carers who were providing end of life care.¹⁷ Identifying which dimensions of social support influence resilience in the context of dementia caring may help healthcare practitioners and service providers tailor support services for these carers. Based on current literature, we hypothesized that carers who report high resilient coping would have greater perceived social support. As a secondary hypothesis, we anticipated that high resilient coping would be associated with emotional/informational support and tangible support in line with qualitative studies.¹⁸ We also wanted to explore the role of other dimensions of social support in resilient coping.

Methods

Study design and recruitment

Between July 2016 and August 2017 a cross-sectional postal survey of informal carers currently providing care for a close friend or family member with dementia living in the UK was carried out. Carers

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were invited to take part in the study via an online forum hosted by the Alzheimer's Society UK and through leaflets distributed at dementia cafes and carer events in Norfolk, UK. Carers who expressed an interest in the study were sent an information sheet via post or email. A consent form, questionnaire pack and pre-paid return envelope were then posted to those who agreed to take part.

Instruments

Socio-demographic variables

Socio-demographic data were collected about the carer, including gender, age group, education level, employment status, relationship to the person with dementia and whether the carer lived with the person with dementia.

Resilience

The Brief Resilient Coping Scale (BRCS),¹⁴ was used to determine carers level of resilient coping. The measure is comprised of four questions answered on a five-point Likert scale. Questions assess the individual's ability to cope with stress in an adaptive manner through creative problem solving, controlling reactions to stressful events, growing in positive ways through dealing with difficulties and actively seeking ways to replace losses which occur in life. Respondent's rate their answers from 'does not describe me at all' (1) through to 'describes me very well' (5). Scores can range from 4–20, higher scores indicate greater resilient coping.¹⁴

Social support

The Medical Outcomes Study – social support survey (MOS-SSS),¹⁹ a multi-dimensional self-report scale was used to analyse the carers perceived availability of social support. The survey has four sub-scales, measuring emotional/informational support; tangible support; affection and positive social interaction. Responses to the scale are measured on a 5-point Likert scale and range from never (0) to always (4). Higher scores indicate the greater availability of social support. To obtain a score for each subscale, we calculated the average of the scores for each item in the subscale as per the author's instructions.²⁰

Level of dependence of the person with dementia

The Bristol Activities of Daily Living (BADLS)²¹ was used to assess how dependent the person with dementia was on their carer. It is a valid and reliable scale which measures the assistance required by the care recipient for both basic and instrumental activities of daily living.²² It asks carers to rate the average level of dependence of the person over the last two weeks in specific activities such as eating, dressing and bathing. Scores range from 0–60, scores ranging from 0–20 indicate low dependency, 21–40 medium dependency and scores between 41 and 60 indicate high dependency.

Data analyses

Descriptive statistics were used to report socio-demographic characteristics. Variables included carer age, gender, education, employment, residence (with or without the person with dementia), and relationship to the person with dementia. Demographic differences between carers with *high* and *low* resilient coping were estimated using Chi-square tests.

Kolmogorov–Smirnov tests and visual inspection of histograms were used to assess the normality of the resilience measure (BRCS) and subscales of the social support measure (MOS-SSS). Resilient coping was normally distributed. In order to compare groups, a dichotomized value for resilience was established using the mean score of the sample (BRCS total), values equal to or below the mean score (≤ 13) were categorised into the *low* resilient coping group, and carers

greater than the mean (≥ 14), included in the *high* resilient coping group.

Means and standard deviations were calculated for each domain of social support for the group as a whole and for both the *low* and *high* resilient coping groups. Social support data were not normally distributed for any of the subscales. Therefore, the Mann-Whitney U test of significance was used for testing the hypothesis that carers with *low* and *high* resilient coping differed in their levels of perceived support. Effect sizes were calculated from the z scores of the Mann-Whitney U tests.²³ Collinearity diagnostics showed all variance inflation factors (VIF) were < 3 and tolerance was above 0.3.

Predictors of resilient coping were investigated using logistic regression modeling. First, considering resilient coping as the dependent variable (*high* vs *low* resilient coping), each predictive variable was entered on its own, i.e. each domain of social support and the socio-demographic variables (model A). Next, a multivariable logistic regression model (model B) was used, taking resilient coping as the dependent variable (*high* vs *low* resilient coping) and all predictor variables entered together to control for any confounding effects. All data analyses were computed in IBM SPSS Statistics v.25 and significance was set at $p \leq 0.05$.

Ethical approval

The Research Ethics Committee of the Faculty of Medicine and Health Sciences at the University of East Anglia gave ethical approval for this study.

Results

Sample characteristics

Of the 150 carers who expressed an interest in the study, 108 returned questionnaires (72%). Two additional questionnaires were returned but not included in the study as the participant was no longer caring for the person with dementia and so did not meet the inclusion criteria. The majority of the sample were women (69%). 61% of carers were aged 70 years or above. Spousal relationship was most common (61%), as was carer co-residence with the person with dementia (78%). The characteristics of respondents were comparable to those of dementia carers in the UK as a whole.²⁴

As illustrated in Table 1, the sample of carers was split into two groups, *low* or *high* resilient coping based on BRCS scores. There were no significant differences between the groups for age ($\chi^2_{(2,n=108)}=1.06, p=0.59$), education ($\chi^2_{(2,n=108)}=0.14, p=0.93$), employment ($\chi^2_{(1,n=108)}=0.40, p=0.53$), relationship to the person with dementia ($\chi^2_{(1,n=108)}=1.063, p=0.30$) or residence with the person with dementia ($\chi^2_{(1,n=108)}=3.06, p=0.08$). Equally there was no difference between groups based on the level of dependency of the person with dementia ($\chi^2_{(2,n=105)}=0.44, p=0.80$). However, there was a significant difference between groups for gender, with more women reporting high resilient coping ($\chi^2_{(1,n=108)}=8.09, p=0.004$).

Perceived availability of social support

When the sample was examined as a whole, only 4 (3.7%) carers said they 'always' had access to all domains of social support. Tangible support was perceived as least available (Mean=1.74, SD=1.37), where 23 (21.3%) participants scored zero for this domain, indicating they have no access to practical help from friends or family. Affectionate support was perceived as the most available (Mean= 2.45, SD=1.34), where 30 (27.8%) participants reported they always had access to this domain of social support.

Table 1
Socio-demographic characteristics of carers by high and low resilient coping.

		Low resilient coping (n = 53)	High resilient coping (n = 55)	Chi Square tests
Gender	Male	23 (43%)	10 (18%)	$\chi^2_{(1, n = 108)} = 8.09, p = 0.004^*$
	Female	30 (57%)	45 (82%)	
Age group (years)	<70	19 (36%)	23 (42%)	$\chi^2_{(2, n = 108)} = 1.06, p = 0.59$
	70–79	19 (36%)	21 (38%)	
	80+	15 (28%)	11 (20%)	
Formal education (years)	Up to 12	23 (43%)	22 (40%)	$\chi^2_{(2, n = 108)} = 0.14, p = 0.93$
	Up to 14	15 (28%)	17 (31%)	
	Up to 17+	15 (28%)	16 (29%)	
Employment	FT/PT	9 (17%)	12 (22%)	$\chi^2_{(1, n = 108)} = 0.40, p = 0.53$
	Retired / Not working	44 (83%)	43 (78%)	
Spousal carers	Spouse	35 (66%)	31 (56%)	$\chi^2_{(1, n = 108)} = 1.06, p = 0.30$
	Other	18 (34%)	24 (44%)	
Carer resides with the PWD	Yes	45 (85%)	39 (71%)	$\chi^2_{(1, n = 108)} = 3.06, p = 0.08$
	No	8 (15%)	16 (29%)	
PWD level of dependence	Low	14 (26%)	15 (27%)	$\chi^2_{(2, n = 105)} = 0.44, p = 0.80$
	Medium	26 (49%)	27 (49%)	
	High	13 (25%)	9 (16%)	

PWD= person with dementia, FT=full-time, PT=part time.

* $p < 0.05$.

Are there differences in social support between carers with high and low resilient coping?

When comparing carers with *high* and *low* resilient coping, those with low resilient coping consistently reported lower scores on all domains of social support, indicating they perceived they have less access to social support, as shown in Fig. 1.

Low resilient carers reported significantly less availability of emotional/informational support than *high* resilient carers (Mean rank difference=20.17, $U = 913.00$, $z = -3.35$, $p = 0.001$). However, while the difference between carer groups was significant, the effect size of emotional/informational support on resilience was small ($\eta = 0.10$).

The perceived availability of tangible support was also significantly lower for carers who report *low* resilient coping (Mean rank difference 14.77, $U = 1059.00$, $z = -2.47$, $p = 0.014$) but the effect size of perceived availability of tangible support on resilient coping was again small ($\eta = 0.06$).

Likewise, there was also a significant difference between *low* and *high* resilient coping groups for affection (Mean rank difference 16.34, $U = 1016.50$, $z = -2.756$, $p = 0.006$). There was a small effect size ($\eta = 0.07$) of affection on resilient coping.

Finally, *low* resilient coping carers also perceived they had less availability of positive social interaction than carers who had *high* resilient coping scores (Mean rank difference= 18.89, $U = 947.5$, $z = -3.175$, $p = 0.001$) and the effect size of positive social interaction on resilient coping was small ($\eta = 0.09$).

Can social support predict resilient coping?

Each domain of social support significantly predicted *high* resilient coping, as shown in Model A, Table 2. Emotional/informational support had greatest influence on *high* resilient coping (OR=1.92, 95%CI=1.29 to 2.88, $p = 0.001$). Carers with greater access to tangible support were also more likely to be *highly* resilient copers (OR=1.43, 95%CI=1.07 to 1.91, $p = 0.017$). Equally, greater availability of affectionate support (OR=1.49, 95%CI 1.10 to 2.00, $p = 0.010$) and positive social interaction (OR=1.76, 95%CI=1.24 to 2.49, $p = 0.002$) predicted *high* resilient coping. Gender was a significant predictor, with females being more likely to be *high* resilient copers (OR=3.45, 95%CI=0.44–8.27, $p = 0.01$).

Model B, table 2, reports the association between all social support and social demographic variables on resilience when adjusting for all other variables. While the model as a whole was significant ($\chi^2 = 29.82$, $p = 0.013$), no domain of social support individually predicted *high* resilient coping.

Discussion

This study has demonstrated that social support has a positive relationship with resilient coping. However, in response to our second hypothesis and in contrast to other carer studies^{12,17} we found no single domain of social support predicts *high* resilient coping when other factors are controlled for. Critically, we have found that some carers feel they have no access to any social support, particularly in relation to tangible support to assist them in a crisis.

In this practical context, tangible support includes functions such as someone being available to 'help you if you were confined to bed,' and 'help with daily chores if you were sick'.¹⁹ This lack of practical support is commonplace for carers generally.²⁵ It has implications for both the carer and the person with dementia, as both parties would be reliant on statutory services should the carer be unable to carry out practical activities of daily living due to illness or injury. A lack of practical support has also been associated with greater carer morbidity as individuals are not able to take a break or attend to their own health needs,²⁵ whereas the availability of tangible support has a positive influence on life satisfaction.²⁶

After tangible support, positive social interaction was the form of social support carers perceived to be least available. Carers of people with dementia are at greater risk of social isolation and declining social networks.^{27,28} People with *high* resilient coping are more able to 'replace losses encountered in life'¹⁴ and this may enable them to develop new social support ties through dementia-related settings such as dementia cafes, support groups, and online forums. Commonality and shared experience in caring have been suggested as fostering resilience²⁹ and these settings may provide such opportunities.

Affectionate support was perceived as the most available form of support for both *high* and *low* resilient carers. Resilient coping includes being able to adapt to new situations, and as the majority of

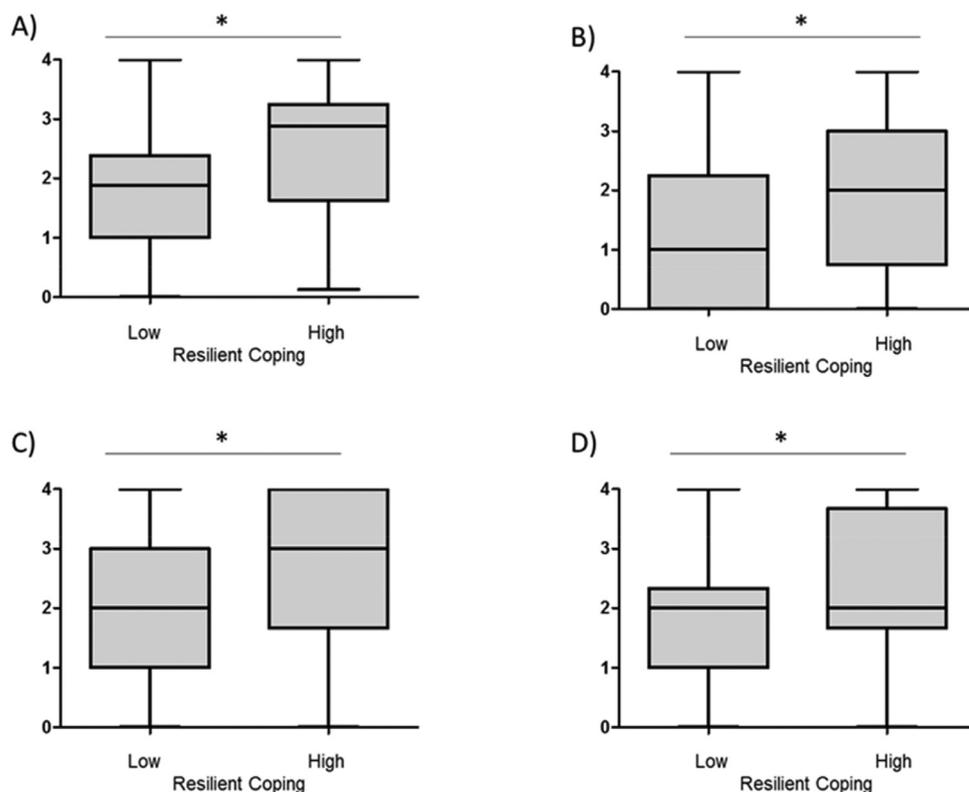


Fig. 1. Comparisons of carers with low and high resilient coping for A) emotional/informational support, B) tangible support, C) affection and D) social interaction. * $p < 0.05$.

participants in our study are spousal carers it maybe that high resilient carers find new ways to maintain affection in their marital relationship. Positive relationships between the carer and the person with dementia have been identified as important for resilience.³⁰ When defining resilience, carers rated 'spending time together in an enjoyable way' as a high priority.³¹ Carer resilience is also associated with lower incidence of carer abusive behavior towards the person with dementia.³² Where a carer considers the person with dementia

to be their main support, as in a mutual caring relationship, this is likely to change over time as the person with dementia becomes more dependent.

We found that *low* resilient carers reported significantly less availability of social support across all domains including emotional/informational support. In the UK, the Care Act³³ places a duty on statutory services to provide advice and information to carers, so it is unexpected that some participants reported no access to this domain. For

Table 2

Logistic regression model showing the odds ratio (OR) 95% CI and p values with high resilient coping as the dependent variable.

Variables	MODEL A Each predictive variable on its own OR (95% CI), p value	MODEL B All predictive variables entered simultaneously OR (95% CI), p value
Emotional/informational support	1.92 (1.28–2.88), $p = 0.01^*$	1.71 (0.85–3.42), $p = 0.13$
Tangible support	1.43 (1.07–1.91), $p = 0.01^*$	1.06 (0.65–1.74), $p = 0.82$
Affection	1.49 (1.10–2.01), $p = 0.01^*$	0.98 (0.55–1.74), $p = 0.95$
Positive social interaction	1.76 (1.24–2.49), $p = 0.01^*$	1.50 (0.74–3.07), $p = 0.26$
Gender Male vs Female	3.45 (1.44–8.27), $p = 0.01^*$	0.31 (0.11–0.90), $p = 0.03^*$
Age		
<70 years	0	0
70–79 years	1.65 (0.62–4.40), $p = 0.32$	10.30 (0.34–3.15.17), $p = 0.18$
80+ years	0.61 (0.23–1.63), $p = 0.32$	1.90 (0.42–8.59), $p = 0.40$
Education		
up to 12 years	0	0
up to 14 years	1.19 (0.48–2.93), $p = 0.71$	0.61 (0.17–2.17), $p = 0.45$
up to 17+ years	1.12 (0.45–2.79), $p = 0.82$	0.95 (0.25–3.57), $p = 0.94$
Employment		
FT/PT vs Retired/Not working	0.73 (0.28–1.92), $p = 0.73$	0.98 (0.21–4.59), $p = 0.98$
Relationship Spouse vs Other	1.51 (0.69–3.28), $p = 0.30$	1.58 (0.42–5.96), $p = 0.50$
Carer resides with PWD		
Yes vs No	2.30 (0.90–5.60), $p = 0.09$	0.35 (0.09–1.41), $p = 0.14$
PWD level of dependence		
Low	0	0
Medium	1.39 (0.46–4.19), $p = 0.56$	0.79 (0.20–3.23), $p = 0.75$
High	1.35 (0.50–3.61), $p = 0.55$	0.75 (0.21–2.63), $p = 0.65$

0 = reference category, FT=full-time, PT= part time, PWD= person with dementia.

* $p < 0.05$.

the low resilient carers who reported no access to emotional/informational support it may be argued that, although this support is available, it may be insufficient, not in a format accessible to the carer, not available at the right time, or does not address their specific concerns.^{34,35}

We have also identified that gender predicted *high* resilient coping, in this sample. This is in line with an earlier study of dementia carers,³⁶ which also found associations with resilience and age and ethnicity. The finding that women were more resilient than men in the current study contrasts with the normative data for the Brief Resilient Coping Scale which suggests that overall, men have higher resilient coping scores than women³⁷ although the difference is small. However, the majority of dementia carers are women³⁴ and this is reflected in the recruitment to this study, there were significantly more female participants so findings related to gender should be interpreted with caution.

None of the other socio-demographic characteristics we examined had a significant relationship with resilience. This adds to findings of studies in other populations. Socio-demographic factors including age, gender, marital status, employment and education did not influence resilience in people with chronic illness.³⁸ These findings suggest individual socio-demographic characteristics may have less influence on resilient coping than wider external factors. Likewise we found carer level of resilience was independent of the level of dependency of the person with dementia this supports the findings of Dias et al.³⁹ which highlighted a lack of significant relationship between carer resilience and clinical characteristics of the person with dementia.

There are some limitations in this study. The social support instrument used does not measure support asked for or received. It may be the case that *low* resilient carers did not feel able to ask for help so perceived that help was unavailable. The current study did not measure the number of people in each carer's social network so social support may have come from a single relationship or a wider field of friends and family. Therefore some carers who have reported they 'always' have access to social support may, in fact, have a rather fragile support system, reliant on the availability of one friend or family member. As this is a cross-sectional study we cannot confer cause and effect, it is not possible to say whether high resilient coping promotes greater access to social support or whether social support boosts carer resilient coping skills.

Conclusion

Our results show that when each domain of social support (emotional/informational support, tangible support, affection or positive social interaction) is considered individually, each of them have a positive relationship with *high* resilient coping. We have demonstrated that carers with *high* resilient coping skills perceive they have greater access to all forms of social support than those with *low* resilient coping. However, no one domain of social support predicts *high* resilient coping. Nurses and social care providers should enable carers to maintain existing, and develop new social support networks, to ensure they have access to the multi-dimensional social support required to support their resilience.

What is already known about the topic?

- Carers of people with dementia are a greater risk of social isolation.
- High resilient coping is associated with greater wellbeing.
- Support from friends, family and the wider community can aid carer resilience.

What this paper adds

- This study shows that only a small proportion of carers report they *always* have access to social support from friends or family.
- Carers with *high* resilient coping report they have more social support available to them than carers with *low* resilient coping.
- Female carers were more likely to report high resilient coping.

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Conflicts of Interest

None

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